

Commonwealth Home Support Program

Fees and Charges 2023/24

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Effective from 1 July 2023

Service Type	Basis	Daytime	After Hours	Weekend	Public Holiday
Domestic Assistance	per hour	\$ 12.00	\$ 16.50	\$ 32.00	\$ 60.00
Social Support (individual)	per hour	\$ 12.00	\$ 16.50	\$ 32.00	\$ 60.00
Social Support (group short visit)	per hour	\$ 4.00	\$ 5.00	\$ 9.50	\$ 17.50
Personal Care	per hour	\$ 12.00	\$ 16.50	\$ 32.00	\$ 60.00
Nursing	per hour	\$ 12.00	\$ 16.50	\$ 32.00	\$ 60.00
Meals (delivered to home)	per meal	\$ 10.00	N/A	N/A	N/A
Luncheons	per session	\$ 20.00	N/A	N/A	N/A
Meal preparation (in-home)	per hour	\$ 12.00	\$ 16.50	\$ 32.00	\$ 60.00
Home & Yard Maintenance	per hour	\$ 12.00	N/A	N/A	N/A
Travel time to Rural and Other Townships (outside of Hughenden Township)	per hour (pro rata)	\$ 12.00	N/A	N/A	N/A
Client Transport - Local (Hughenden Town)	per trip	\$ 5.00	N/A	N/A	N/A
Client Transport - Rural and Other Townships	per trip	\$ 10.00	N/A	N/A	N/A
Out of town excursions	per excursion	\$ 20.00			

Our service does not provide the following services directly, however we can support you to access these services via external providers:

- * Allied Health
- * Home Modifications (Home Assist Program)
- * Personal Alarms (Tunstall)
- * Incontinence Aids (MASS Program)
- * Mobility Aids (MASS Program)

Terms and Conditions:

1. Social Support (Group Activities) are charged per hour, and may include light refreshments as part of activity
2. Centre based luncheons to be charged per session. Luncheon includes both meal and social activity.
3. Weekend and public holiday rates apply for services at any times on these days.
4. After hours rates apply for service between 6 pm and 6 am on any other days.
5. Daytime rates apply for services between 6 am and 6 pm on any other days.
6. Medication, equipment and other consumables are not included in the above rates.
7. Scheduled services cancelled later than 11 am on the day before may be charged (preferred 24 hour notice for cancellations)
8. Services impacted by wet weather access will not be impacted by the late cancellation charge.
9. Client contribution (trip fee) towards community transport is a round trip fee which will cover the client's round-trip from pick up to final location. If a client was to return home, and later request another transport trip in the same day, this will be charged an additional trip fee. Rural and other town fee to be charged to any trip fee where any pick up/drop off location is outside of the Hughenden township.
10. Maximum client contribution towards CHSP services is capped at 15% of aged care pension per fortnight