

## FEEDBACK FORM

### Tell Us What You Think

Management and staff of the Flinders Shire Council Community Care Program are committed to the continual improvement of our products and services. Clients attending our services and their family members and carers, staff and volunteers, external service providers and other stakeholders are encouraged to provide us with feedback that will help us achieve our quality objectives.

Please document your comments below, and leave the completed form in the Feedback Box at reception or at the Hughenden Centre for the Aged, or give to one of our staff. All feedback is welcomed, and comments may be anonymous. However, where concerns or complaints are being raised clients should include their name and contact details so that they can be informed of actions taken to resolve the concern or complaint they have raised.

DATE: \_\_\_\_\_

#### Compliments

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#### Concerns or Complaints

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#### Suggestions

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#### Contact Details (optional for suggestions or compliments)

Name: \_\_\_\_\_ Organisation (if relevant): \_\_\_\_\_

Address: \_\_\_\_\_

Contact Phone: \_\_\_\_\_ Email: \_\_\_\_\_