

FLINDERS SHIRE COUNCIL Report on Operational Plan

Quarter 1 2016-2017

Adopted – 15th December 2016 Resolution Number – 1059







In accordance with s174 of the *Local Government Regulations 2012 (Regulation)* The Chief Executive Officer is required to present this report as a written assessment of the Flinders Shire Council's progress towards implementing its Annual Operational Plan.

This report represents the second quarter of reporting on the Operational Plan for 2015-2016. This is an important element in the overall strategic planning framework. This plan links relevant operational activities scheduled for the 2016-2017 period straight to the actions outlined in the 5 Year Corporate Plan.

These are all aimed at helping Council achieve the vision for the future of the Flinders Shire.

Financial Performance

The performance report provides a year to date financial update. It details the year to date (YTD) budget for Operating Revenue, Operating Expenses, Capital Revenue and Capital Works.

Overall Performance

The structure of the Performance Report is by Guiding Principles.

There are 5 Guiding principles – Our Environment, Our Resources, Our Community, Our Economy, Our Infrastructure and Our Governance

GUIDELINE TO READING REPORT

Activity	Target	Actual
The name of the Activity	The end of year target for Activity	A management comment provided where applicable to explain the progress of the Activity for each quarter

Performance	Report Progress Legend	
	Requires Action (Red)	The activity, key performance indicator or milestone is not reaching its target and requires action or active management
	Monitor (Yellow)	The Activity, key performance indicator or milestone is progressing however needs to be monitored as it is currently not achieving the target
	On Target (Green)	The Activity, key performance indicator or milestone is either achieving target or within the defined target range. Generally there will be no significant issues to report at this level
	On Hold (Blue)	The Activity, key performance indicator or milestone does not require action this quarter or the management comment may explain that the activity, key performance indicator or milestone has been achieved due to extenuating circumstances, for example unseasonable weather disrupting works or funding not received from an external source.



We will provide stewardship to maintain, protect and enhance our natural environment whilst supporting new and existing industries.

1.1 COMMUNITY PRIORITY: PROTECTION OF THE GREAT ARTESIAN BASIN			
ACTIVITY	TARGET	ACTUAL	
Report 6 monthly to Council and the Community on progress with the Bore Capping Scheme	2 Reports Per Year	Report Due December 2016	

1.2 COMMUNITY PRIORITY: FLINDERS SHIRE IS RECOGNISED AS A RENEWABLE ENERGY HUB

ACTIVITY	TARGET	ACTUAL
Report to Council and the Community on the installation of new renewable energy sources within the Council area	4 Reports Per year	Quarterly reports presented to Council

1.3 COMMUNITY PRIORITY: BEST PRACTICE WASTE MANAGEMENT AND RECYCLING					
ACTIVITY	ACTIVITY				ACTUAL
Investigate and access fundi	Investigate and access funding sources for identified recycling activities			Funding sources identified	No funding sources identified as of yet. Will continue to investigate.
		Financial Summary			
Revenue Expenditure					ture
Grants					
\$0.00	\$0.00	Waste Management	\$0.00 \$0.00		

1.4 COMMUNITY PRIORITY: ECOLOGICAL SYSTEMS ARE PROTECTED				
ACTIVITY	TARGET	ACTUAL		
Development of Nature Based Tourism in the Shire – BIO Regions Plan	100% Implemented	On hold due to the process of the Tourism and Flinders Discovery Centre Development Plans		



1.5 COMMUNITY PRIORITY: ONGOING CONTROL OF INVASIVE PEST ANIMALS AND PLANTS					
ACTIVITY			TARGET	ACTUAL	
Complete review of the Pest	Management Plan with Comn	nunity Consultation		100% Plan Reviewed	60%
Adoption of the Pest Manage	ement Plan			100 % Plan Adopted	0%
Implementation of Pest Mana	agement Plan			100% Implementation	0%
Implementation of Good Neig	Implementation of Good Neighbour Program			100% Implementation of GNP	60%
Continue to lobby State and	Continue to lobby State and Federal Government for Support			Identified Government Support	Ongoing
Review Wild Dog Manageme	ent Plan			100% Policy Reviewed	60%
		Financial Summary			
Reve	enue			Expend	liture
Operational Budget					
Budget	Actual YTD	Program Activity	Budget Actual YTD		
\$85,952	\$38,364	Rural Lands – Wild Dog	\$104,592 \$0.00		\$0.00
\$230,000	\$181,818	Rural Lands - GNP	\$2	30,000	\$46,754

1.6 COMMUNITY PRIORITY: SUSTAINABLE DEVELOPMENT					
ACTIVITY		TARGET	ACTUAL		
Planning Scheme is adopted			100% Plan Adopted	Completion of State Interest Check	
		Financial Summary			
Revo	enue			Expend	iture
		Operational Budget			
Budget	Actual YTD	Program Activity		Budget	Actual YTD
\$0.00	\$0.00	Town Plan		\$20,000	\$1,952

1.7 COMMUNITY PRIORITY: FLINDERS SHIRE IS A COMMUNITY WITH STRONG ENVIRONMENTAL VALUES			
ACTIVITY	TARGET	ACTUAL	
Reporting on Council Landfill Usage	Traffic Numbers PA	7050 vehicles for the 15/16 financial year	



We will encourage sustainable resource utilisation by providing support to businesses and their associated industries

2.1 COMMUNITY PRIORITY: A SUSTAINABLE IRRIGATION INDUSTRY HAS BEEN DEVELOPED			
ACTIVITY	TARGET	ACTUAL	
Irrigation Project is continuing	Allocated Surface Water Identified	Council's proposal for small scale intensive agriculture has been articulated to DNRM	

2.2 COMMUNITY PRIORITY: LOCAL AND REGIONAL WATER SUPPLIES ARE SECURE					
ACTIVITY					ACTUAL
Artesian Water Access right	s and water quality maintain	ed		Shire Water Allocation	Tender is currently being assessed
Off River Water Storages ha	ave been identified			100 % Study Completed	Nil to Report
Develop and Implement an	effective (Hughenden) Town	Water Demand Management St	rategy	100% Strategy Developed	Nil to Report
Renewal program of selected water facilities					Nil to Report
Upgrade of Water Pumping Facilities				100% of upgrade completed	Nil to Report
	effective (Prairie & Torrens C e watering facilities for Stock	Creek) Town Water Demand Man	agement	100% Strategy Developed	Nil to Report
		Financial Summary			
Rev	venue			Expend	iture
		Operational Budget			
Budget	Actual YTD	Program Activity	Βι	udget	Actual YTD
\$0.00	\$0.00	Irrigation Project – Off River Water	\$100,000		\$45,129
\$0.00	\$0.00	Town Water Demand – Water Expenses	\$1 224 190		\$206,972
Capital Budget					
\$0.00	\$0.00	Water – Prairie Stock Watering Facilities	\$1	0,000	\$0.00

2.3 COMMUNITY PRIORITY: BEST PRACTICE LAND MANAGEMENT				
ACTIVITY	TARGET	ACTUAL		
Review Council Stock Routes Operational Plan	100% of Plan reviewed	0%		
Review the Stock Routes Water Facilities Agreements	100% Agreements Reviewed	0%		
Manage the Stock Routes Water Facilities	Compliance with Permits	0%		



We will work with our community to provide an appealing lifestyle with the available resources to build a healthy, happy and caring community.

Ongoing Strategies

- 3.3.1 Facilitate development of Short term Accommodation needs
- 3.8.1 Council facilitates and supports the continued service of public transportation options
- 3.11.1 Engage with Queensland Police Service to ensure Police Numbers are maintained

3.1 COMMUNITY PRIOR	ITY: ESTABLISHMENT (OF A RECREATIONAL LAK	Έ			
ACTIVITY	ACTIVITY			TARGET	ACTUAL	
Establish funding sources for the Recreational Lake Project				Funding Applied for	Unsuccessful for funding will be resubmitted under the Building Better Regions Fund when opened	
External Project Management			100% Project Plan Completed	0%		
Construction of the Recreation	Construction of the Recreational Lake			100% of Construction	0%	
Effective Water Management Program developed			100% Water Management Plan Completed	Nil to Report		
		Financial Summary				
Reve	enue			Expend	iture	
		Operational Budget				
Budget	Actual YTD	Program Activity	n Activity Budget Actual YTD			
\$0.00 \$0.00 Rec Lake – Planning, 227,000 Design, DA			000	\$0.00		
	Capital Budget					
\$1,968,983	\$0.00	Rec Lake	\$2,62	5,311	\$0.00	

3.2 COMMUNITY PRIORITY: A HEALTH SYSTEM THAT MEETS THE NEEDS OF THE COMMUNITY				
ACTIVITY	ACTIVITY	ACTUAL		
Engage with Health Service providers to ensure services are maintained / increased to meet community needs	Quarterly Report from Council	Ongoing		
Telehealth Services are introduced	Quarterly Report from Council	Ongoing		
Increased services are available at Hughenden MPHS	Quarterly Report from Council	Ongoing		
Lobby Qld Health in establishment of a two Doctor practice in Flinders Shire	Quarterly Report from Council	Ongoing		
Additional Aged Care Services	Quarterly Report from Council	Ongoing		
External Partnerships are established with Health Providers	Quarterly Report from Council	Ongoing		



Page 7 of 16

3.3 COMMUNITY PRIORITY: THE ACCOMMODTION NEEDS OF THE COMMUNITY ARE MET

ACTIVITY	TARGET	ACTUAL
Monitor and engage with the Community as required to ensure that Short term Accommodation needs are understood	Number of Rooms/Units Identified	5 Short term accommodation facilities available 121 Rooms in total
Investigate suitable site for Short Term Camps with view to transfer to permanent housing	Housing Study Identified	Housing Study has started
Ensure Planning Scheme effectively promotes appropriate accommodation development	Quarterly Report on Planning Scheme submitted	Quarterly report

3.4 COMMUNITY PRIORITY: AN ACCESSIBLE COMMUNITY		
ACTIVITY	ACTIVITY	ACTUAL
All Community Facilities have disabled access	Accessibility Audit Completed	Nil to Report

3.5 COMMUNITY PRIORITY: AGED FACILITIES AND SERVICES TO MEET COMMUNITY NEEDS					
ACTIVITY			TARGET	ACTUAL	
Deliver services to eligible clients as prescribed by funding bodies			Maintain Accreditation	Accreditation is maintained	
Manage Aged Persons Accommodation Facilities			Budget spending within 10%	Budget within 10%	
		Financial Summary			
Reve	enue			Expend	iture
Operational Budget					
Budget	Actual YTD	Program Activity	Budget Actual YTD		Actual YTD
\$60,900	\$12,600	Aged Persons Accommodation Facilities	\$145,575		\$45,530

3.6 COMMUNITY PRIORITY: RECREATIONAL SERVICES MEET THE NEEDS OF THE COMMUNITY					
ACTIVITY				TARGET	ACTUAL
Complete revision, of a Shire Sport and Recreational Plan			1	100% reviewed	Scoping to be completed with portfolio councillors to create brief to call for tenders to complete plan
		Financial Summary			
Reve	enue			Expendi	ture
	Operational Budget				
Budget	Actual YTD	Program Activity	B	udget	Actual YTD
\$0.00	\$0.00	Sport & Rec Plan	\$2	20,000	\$0.00



Page **8** of **16**

3.7 COMMUNITY PRIORITY: A VIBRANT ACTIVE COMMUNITY					
ACTIVITY			TARGET	ACTUAL	
Support Community Groups with Donations			Identified Donations	8 Donations \$3,500	
Support Community Groups with Sponsorship			Identified Sponsorships	7 Sponsorships \$17,940	
Assist and Support Community Groups in running Community Events			Grants Identified to assist Community	Working with Community Groups	
		Financial Summary			
Rev	/enue			Expendi	ture
		Operational Budget			
Budget	Actual YTD	Program Activity	В	udget	Actual YTD
\$0.00	\$0.00	Community Donations	\$	3,500	\$3,021
\$0.00	\$0.00	Community Sponsorships	\$4	40,000	\$13,695

3.9 COMMUNITY PRIORITY: VISUALLY APPEALING AND WELL PRESENTED TOWNS				
ACTIVITY	TARGET	ACTUAL		
Review Open Spaces Master Planning Report	100% reviewed	Scoping to be completed with portfolio councillors to create brief to call for tenders to complete plan		
Develop a Council Street Appeal Strategy	100 % Strategy Developed	Scoping to be completed with portfolio councillors to create brief to call for tenders to complete plan		

3.10 COMMUNITY PRIORITY: FULL RANGE OF EDUCATION OPPORTUNITIES TO MEET THE NEEDS OF THE COMMUNITY					
ACTIVITY				TARGET	ACTUAL
Monitor the level of Educational opportunities in the Shire and engage with service providers to ensure services are maintained and meet community needs. Council will support all industry training opportunities					Ongoing
Maintain funding of Council's commitment to the provision of Scholarships, Traineeships and Apprenticeships				Number of positions	11 Positions
Initiate innovative opportunities to develop Young Business People in Hughenden for the future				Identify Opportunities	Ongoing
		Financial Summary			
Revenue				Expen	diture
Operational Budget					
Budget	Actual YTD	Program Activity	Budget Actual YTD		Actual YTD
\$0.00	\$0.00	Trainee/Apprentice - Wages	\$221,174 \$140,43		\$140,438



3.11 COMMUNITY PRIORITY: A SAFE AND PREPARED COMMUNITY					
ACTIVITY	ACTIVITY				ACTUAL
Council will engage with QPS and Health Services in regards to Drug/Alcohol and Domestic Violence Issues				Identify additional services available	Ongoing
Ongoing Review, Update and Test Disaster Management Plan as required				Report on DM Testing	Exercise Flinders Ferocity held in August 2016
Develop and Implement strate	egies to support Emergency	y Service Volunteers		50% Strategy Development	Nil to Report
		Financial Summary			
Reve	nue			Expend	iture
		Operational Budget			
Budget	Actual YTD	Program Activity	В	udget	Actual YTD
\$7,300	\$0.00	Disaster Management	\$1	8,761	\$1,735
\$14,329	\$0.00	Emergency Services	\$1	2,500	\$2,148

3.12 COMMUNITY PRIO	RITY: COMMUNITY FA	CILITIES THAT MEET THE N	IEEDS OF 1		ГҮ
ACTIVITY				TARGET	ACTUAL
Continual Implementation an	Identified Development	Ongoing			
Continual review of the Maintenance of the Hughenden Showgrounds					Ongoing
Investigate establishment of Caretaker at the Hughenden Showgrounds				Caretaker appointed	Currently being advertised
Continued maintenance of the Hughenden Memorial Swimming Pool					Ongoing
Strategies are developed to address Water Overflow Issues at the Hughenden Memorial Swimming Pool					Completed
Operation of Water Main Replacement Program				Report on Program - % completed	Ongoing
Operation of Building Mainte	nance Program			Report on Program - % completed	Ongoing
		Financial Summary			
Reve	enue			Expend	diture
		Operational Budget			
Budget	Actual YTD	Program Activity	B	udget	Actual YTD
\$0.00	\$0.00	Showgrounds Operational	\$1	36,710	\$39,979
		Capital Budget			
\$5,189	\$0.00	Showgrounds – RV Camping	\$49,000		\$46,928
\$120,000	\$0.00	Showgrounds Flinders Sports Ground Lighting	\$1	20,000	\$0.00

Performance Report Operational Plan Quarter 1 2016/2017

TRIM Ref: SF16/187 R16/4713 Page **10** of **16**



\$186,000	\$0.00	Showgrounds Flinders Sports Ground Shade	\$186,000	\$0.00	
\$0.00	\$0.00	Showgrounds Bar and Kitchen upgrade	\$50,000	\$32,816	
		Capital Budget			
		Financial Summary			
Budget	Actual YTD	Program Activity	Budget	Actual YTD	
\$0.00	\$0.00	Pool – Kiosk Showers and Change room rebuild	\$45,000	\$51,432	
\$0.00	\$0.00	Pool – Disabled Ramp	\$0.00	\$40,000	
\$0.00	\$0.00	Pool – Main Shade Sail	\$19,000	\$19,606	
\$0.00	\$0.00	Pool – Granular Feeder	\$30,000	\$0.00	
\$0.00	\$0.00	Pool – Water Issues	\$35,000	\$0.00	

3.13 COMMUNITY PRIORITY: A COMMUNITY THAT VALUES ART, CULTURE AND HISTORY						
ACTIVITY					ACTUAL	
Create and Develop Plan fo	or an Arts and Cultural Centre		100% Plan Developed	80% Completed		
Develop Staged Concept Plan for Arts and Cultural Centre			Community Consultations Meetings held	60% Completed		
		Financial Summary				
Rev	/enue			Expend	liture	
		Operational Budget				
Budget	Actual YTD	Program Activity	В	udget	Actual YTD	
\$0.00	\$0.00	Library – Development Plan	\$2	20,000	\$0.00	
\$0.00	\$0.00	RADF – Master Plan Arts & Cultural Centre	\$1	9,162	\$5,035	



We will approach all business aspects of the Shire in a manner that promotes growth and sustainability to achieve the best possible outcome

4.1 COMMUNITY PRIORITY: BUSINESS GROWTH AND DEVELOPMENT					
ACTIVITY	TARGET	ACTUAL			
Maintain relations with Private and Government Sector Industry representatives	Number of people employed in Shire Identified	2011 Census 62% employed full time 26.6% employed part time 4.3% unemployed			
Review Business Investment prospectus	100% Plan Developed	Nil to Report			
Manage Council Business Activities to maintain the delivery of benefits or financial return of the Community	Number of Local Suppliers Identified	74 Local Businesses			
Support the development of Meat Processing Facility in Flinders Shire	Quarterly report on development	Monthly report to Council			
Direct support of Prospective Investors	Quarterly report on development	Monthly report to Council			

4.2 COMMUNITY PRIORITY: GROWTH AT A SUSTAINABLE LEVEL HAS INCREASED THE SHIRE POPULATION					
ACTIVITY	TARGET	ACTUAL			
Be Pro-active in recognising significant population growth in the longer term	Population of Shire Identified	1,151			

4.3 COMMUNITY PRIORITY: QUALITY TRANSPORT INFRASTRUCTURE FACILITATES ECONOMIC DEVELOPMENT

ACTIVITY	TARGET	ACTUAL					
Upgrade Rail Network - Lobby Government for funding to upgrade Rail Network					Ongoing		
Ensure State Government fu	Services are continued	Ongoing					
Continued development of the Hughenden Airport Upgrade – Airport Security Fence				100% of Project finished	Nil to Report		
		Financial Summary					
Reve	enue			Expendi	ture		
	Capital Budget						
Budget	Actual YTD	Program Activity	В	udget	Actual YTD		
\$285,300	\$50,820	Airport – Security Fencing	\$5	70,300	\$48,167		



4.4 COMMUNITY PRIORITY: INCREASE TOURISM NUMBERS BY 25%						
ACTIVITY	ACTIVITY				ACTUAL	
Review Tourism Developmen	nt Plan			100% Reviewed	0%	
Prepare a detailed Marketing	Plan			Marketing Plan Developed	0%	
Implementation of recommendations from Signage Audit			Recommendations Identified	Ongoing		
Review National Parks Strate	Review National Parks Strategy – Department of National Parks			100% Reviewed	A meeting has been held with NP's and an update of the Strategy to be completed	
		Financial Summary				
Reve	enue			Expendi	ture	
		Operational Budget				
Budget	Actual YTD	Program Activity		Budget	Actual YTD	
\$0.00	\$0.00	FDC – Development Plan	:	\$20,000	\$0.00	
\$0.00	\$0.00	Area Promotion – Signage Audit		\$10,000	\$0.00	

4.5 INCREASED USABILITY OF RURAL LANDS						
ACTIVITY				TARGET	ACTUAL	
Conduct Asset Management	Plan for Hughenden Saley	ards		100% Completed March 2017	70%	
Hughenden Saleyards – Yard Demolition and Construction				Ongoing	Scope of works is currently being established.	
Horse Paddock – Permanent	Shade Structure			100% Completed	0%	
Hughenden Town Common – Southern Side Fence Construction			100% Completed	0%		
		Financial Summary				
Reve	enue			Expend	iture	
		Operational Budget				
Budget	Actual YTD	Program Activity	B	udget	Actual YTD	
\$0.00	\$0.00		9	\$0.00	\$0.00	
Capital Budget						
\$0.00	\$0.00	Sale Yards – Yard Demolition	\$44,000 \$0.00			
\$56,000	\$0.00	Horse Paddocks – Shade	\$56,000 \$0.00			
\$0.00	\$0.00	Town Common – Fence	\$1	8,000	\$0.00	



We will aim to continuously improve products, services and processes through sustainable management of Council's core assets.

5.1 COMMUNITY PRIORITY: WATER AND SEWERAGE INFRASTUCTURE MEETS COMPLIANCE STANDARDS							
ACTIVITY					ACTUAL		
Implement and comply with a	a Drinking Water Quality Ma	anagement Plan		Compliance Maintained	Currently Compliant		
Purchase of an Automatic Chlorine Dispenser					50%		
Council will meet the Key performance Indictor as set out in the standards				Annual Report to DUES	Report has been submitted and is currently being reviewed		
Sewerage treatment Plant complies with licence conditions within timeframe			STP Compliance gained by June 2017	Nil to Report			
		Financial Summary					
Reve	enue			Expend	iture		
		Operational Budget					
Budget	Actual YTD	Program Activity	Βι	ıdget	Actual YTD		
\$0.00	\$0.00	Water – Drinking Water Quality MP \$10,000		0,000	\$0.00		
	Capital Budget						
\$0.00	\$0.00	Water – Hughenden Water Chlorination	\$75,000		\$0.00		
\$800,000	\$0.00	Sewer – STP Stage 2	\$80	00,000	\$0.00		

5.2 COMMUNITY PRIORITY: RELIABLE AND AFFORDABLE RETICULATED ELECTRICITY NETWORK				
ACTIVITY TARGET RESPONSIBILITY				
Engage with Ergon Energy and advocate for High Voltage Transmission	High Voltage Lines Connected	Ongoing engagement with Ergon		



ACTUAL

Ongoing

Ongoing

Ongoing

Ongoing

Ongoing

Identified for

5.3 COMMUNITY PRIORITY: ROAD NETWORK MEETS COMMUNITY NEEDS ACTIVITY TARGET Planned works The Shire Roads Asset Management Plan is effectively implemented carried out Continue to lobby the Government for funding to complete the sealing of the Kennedy Development 100% Sealed Road Continue to lobby the Government for funding to complete the sealing of the Torrens Creek Aramac 100% Sealed Road Design has Lobbying Government for appropriate maintenance on the Flinders Highway been completed Funding

Lobby Government for funding for the widening and upgrading of the Flinders River Bridge

upgrade Signage installed for Implement a Heavy Vehicle Traffic Management Plan for Hughenden Ongoing Heavy Vehicle parking Complete Plan for on/off Street Parking Plan Developed Ongoing **Financial Summary** Revenue Expenditure **Capital Budget** Actual YTD Actual YTD Budget **Program Activity** Budget \$0.00 \$0.00 Roads - HV Signage \$20,000 \$0.00

5.4 COMMUNITY PRIORITY: RELIABLE COMMUNICATIONS THROUGHOUT THE SHIRE					
ACTIVITY	TARGET	ACTUAL			
Engage with Government and Telco's and advocate on behalf of the Community for improved Telecommunication services	Successful submission under Black Spot Programs	Ongoing			

Performance Report Operational Plan Quarter 1 2016/2017 TRIM Ref: SF16/187 R16/4713 Page 15 of 16 OUR GOVERNANCE



Outcome:

We will work as a team and act with pride, accountability, transparency and integrity to deliver services to our residents.

Community Outcomes

• Responsible Leadership with transparent decision making

ACTIVITY	TARGET	ACTUAL
Develop and Implement Council's Corporate Governance Framework	100 % Framework Completed	80% completed
Implement Best Practise Risk Management Strategies	Corporate / Operational Risk Management Register is maintained	50% Completed
Manage staff and carryout work activities in line with Council Workplace health and Safety Policy and procedures	Lost Time Frequency Rate >25.5 and Average Lost Time is >13.22	Lost Time Frequency rate – 0 Average time Lost -0
Eliminate or reduce risk by developing risk strategies (eg Monthly Actions Plans)	Reduce risks by 10% on previous years	Reduced by 10%
Mental Health Program is developed	100% of Plan developed	10%
Implement Human Resources Strategies to become an Employer of Choice	Develop HR Management Plan	10% Commenced
Ensure workforce is trained, developed and supported to competently manage themselves and their work	Employee Costs v's Training Costs <4%	Nil to Report
Council will Maintain and Resource quality administrative practices and operations	Operational Plan Activities Targets Met >80%	80.36% on target
Provide Councillors with access to quality training, development and networking opportunities	Identify Training and Conferences attended (5PA)	Training Needs Analysis Data currently being updated
Council officers will provide comprehensive, well researched information and balanced reporting to Council	Acceptable Guidelines Request Policy Reviewed and Adopted	Adopted
Councillors will be involved in appropriate Community engagement activities	10 Community meetings per Month	Reported monthly to Council
Council will implement Customer Service Policy for the Organisation	CRM reporting to Council Monthly	Ongoing
Implement leadership Strategies utilising contemporary practices	Professional Development Activities Attended	Ongoing
Fraud Management Training for all officers	All officers trained in Fraud Management	100% of all staff have received Fraud Management Training

Performance Report Operational Plan Quarter 1 2016/2017 TRIM Ref: SF16/187 R16/4713

Page 16 of 16

6.1 COMMUNITY PRIORITY - BEST PRACTICE GOVERNANCE



ACTIVITY				TARGET	ACTUAL
Support Local Businesses H	Identify Local Supplies	74 Local Business Identified			
Further development Procur	ement Policy through an El	ectronic Tender Process Applicati	on	100% process developed	Currently being investigated through Vendor Pane
Ensure Sustainable Financia	al Management			10 Year Forecast Developed	QTC currently reviewing
Ensure Sustainable Financia	al Management			Short term budget vs Actual results reported	Reported monthly to Council
Ensure Sustainable Financia	al Management			Internal Audit Completed – Risks are identified and resolved	Ongoing
Facilitate Financial Audits, R	eport to Audit Committee			Reduce Audit Issues	Ongoing
Report on Capital Expenditure				% capital Expenditure Delivered	Reported monthly to Council
External Audit Compliance				Timeliness, Quality, free from Material Error	Ongoing
Council represent and prom	ote the interests of the Com	munity through Key Regional Sta	keholders	Identify Council Regional Representation	Ongoing
Council to participate in key responsible policy, planning		he Community through effective a	and	Identify Regional Representations	Ongoing
		Financial Summary			
Rev	enue			Expendi	ture
	1	Operational Budget		1	
Budget	Actual YTD	Program Activity		Budget	Actual YTD
\$0.00	\$0.00	WHS – Mental Health		\$5,000	\$0.00
\$0.00	\$0.00	Staff Training	\$262,266		\$78,906
\$0.00	\$0.00	Elected Members – Training	\$10,150		\$5,761
\$0.00	\$0.00	Finance – Fraud Training	\$12,500		\$0.00
\$0.00	\$0.00	Finance – Electronic Tendering	\$10,000		\$6,667
\$0.00	\$0.00	Finance – Audit Committee		\$7,500	\$1,125
\$0.00	\$0.00	Staff Training – Fraud Awareness	Ś	\$10,600	\$6,519