



# FLINDERS SHIRE COUNCIL

## Operational Plan 2018 - 2019

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*Discovery • Opportunity • Lifestyle*



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## LEGISLATION

Under section 104(5) of the *Local Government Act 2009*, Council must adopt an Operational Plan each financial year. This plan sets out the work Council plans to do to contribute to the Corporate Plan 2014-2019. Council may amend the Operational Plan at any time by resolution. Council must discharge responsibilities in a way consistent with its Annual Operational Plan. Council must monitor progress against its Operational Plan and present updates to Council at least quarterly.

The *Local Government Regulation 2012* (section 175) states that the Operational Plan must:

- Be consistent with it’s Annual Budget
- State how the local government progress the implementation of the Corporate Plan
- Manage Operational Risks

## OPERATIONAL PLANNING

Council’s Corporate Plan 2014-2019 is a five year plan which outlines how Council will progress.



The Operational Plan 2018-2019 is an important part of Council’s strategic planning. The activities and projects in the Operational Plan 2018-2019 are funded from the annual budget. This plan is based around the outcomes and strategies in the Flinders Shire Council Corporate Plan and has been developed alongside the development of the 2018-2019 budgets. This plan includes capital projects which are also monitored through the capital expenditure program.

This plan highlights what Council plan to deliver in the 2018-2019 financial year, towards achievement of the long term objectives and outcomes stated in the Corporate Plan. The Operational Plan is not intended to include every activity Council undertakes, in that many of the standard operations or initiatives of Council support the delivery of the Corporate Plan. The intention of the Operational Plan is to highlight the key projects planned for 2018-2019 which will specifically progress the implementation of the Corporate Plan 2014-2019.

## MANAGING RISK

Council has a comprehensive Enterprise Risk Management Framework which sets out how Council manages its risks. Council maintains risk registers for strategic, operational and activity level risks and these are reviewed and updated quarterly before being approved by Council. In developing the Operational Plan, managers were asked to consider operational risks and what actions were needed to address these risks. Accordingly, the projects in the 2018-2019 Operational Plan address a broad number of Council’s Operational Risks.

## COUNCIL’S COMMERCIAL BUSINESS UNITS

The *Local Government Regulation 2012* requires Council to include an annual performance plan for each commercial business unit. Council does not operate any commercial business units.

## MONITORING IMPLEMENTATION OF THIS PLAN

Under section 104(7) Council must carry out a review of the implementation of the Operational Plan annually. The Operational Plan will be monitored and quarterly reports on the progress against this plan will be presented to Council. These reports will provide an update on progress with the implementation of the projects within the plan.

The Flinders Shire Operational Plan for 2018-2019 is an important element in the overall strategic planning framework. This plan links relevant operational activities scheduled for the 2018-2019 period straight to the actions outlined in the 5 year Corporate Plan. These are all aimed at helping Council achieve the vision for the future of the Flinders Shire.

The Operational Plan 2018-2019 shows a range of strategies, outcomes, activities and targets grouped within five guiding principles. These guiding principles from the Corporate Plan, as listed below are reflected across into the structure of the Operational Plan.

## DELIVERING THE PRIORITIES

The Flinders Shire Council's Operational Plan is a key plan for the Shire. It translates our priorities and services, set out in our five year Corporate Plan, into measurable actions for the financial year. Progress is reported to the council and the community quarterly and is available on our website.

Reporting over the four quarters of the financial year provides us with the opportunity to respond more effectively to significant changes in our operating environment: Social, Economic, Environmental, Workplace Health and Safety, Public Safety or internal changes that affect our organisation's capacity to deliver on these actions.

Status Legend: Colour coded is indicative of the progress of each action

Performance Report Progress Legend		
	Complete	The Activity, key performance or milestone has been achieved
	On Target	The Activity, key performance indicator or milestone is either achieving target or within the defined target range. Generally there will be no significant issues to report at this level
	Monitor	The Activity, key performance indicator or milestone is progressing however needs to be monitored as it is currently not achieving the target
	Requires Action	The activity, key performance indicator or milestone is not reaching its target and requires action or active management
	On Hold	The Activity, key performance indicator or milestone or the management comment may explain that the activity, key performance indicator or milestone has not been achieved due to extenuating circumstances, for example unseasonable weather disrupting works or funding not received from an external source

## PROJECTS AND PERFORMANCE INDICATORS

This section outlines the key projects and key performance indicators that Council has identified for the 2018-2019 financial year. These are in response to the following priority focus areas as outlined in the 2014-2019 Corporate Plan:

- **Our Environment** – We will provide stewardship to maintain, protect and enhance our natural environment whilst supporting new and existing industries.
- **Our Resources** – We will encourage sustainable resource utilisation by providing support to businesses and their associated industries.
- **Our Community** – We will work with our community to provide an appealing lifestyle with the available resources to build a healthy, happy and caring community.
- **Our Economy** – We will approach all business aspects of the Shire in a manner that promotes growth and sustainability to achieve the best possible outcome.
- **Our Infrastructure** – We will aim to continuously improve products, services and processes through sustainable management of Council's core assets.
- **Our Governance** – We will work as a team and act with pride, accountability, transparency and integrity to deliver services to our residents.



## OUR ENVIRONMENT

### Outcome:

We will provide stewardship to maintain, protect and enhance our natural environment whilst supporting new and existing industries.

### Community Outcomes

- Bore Capping Scheme Complete
- Engage with and advocate on behalf of industry proponents
- Funding secured to conduct waste recycling
- Targeted preservation of Identified Eco Systems
- Establishment of effective education on identification and preservation of identified Eco Systems
- Review and Implement Pest Management plan
- Planning decisions reflect Economic, Social and Environmental Impacts
- Environmental Awareness and Practices are adopted by community
- Continued access to good quality artesian water

LINK C/P	LINK BUDGET	ACTIVITY	TARGET	RESPONSIBILITY	QUARTER 1 (JUL, AUG, SEPT)	QUARTER 2 (OCT, NOV, DEC)	QUARTER 3 (JAN, FEB, MAR)	QUARTER 4 (APR, MAY, JUNE)
<b>1.1 COMMUNITY PRIORITY: PROTECTION OF THE GREAT ARTESIAN BASIN</b>								
1.1.1	Reporting Only	Report 6 monthly to Council and the Community on progress with the Bore Capping Scheme	2 reports per year	Councillor Representative Cr. Bode	Ongoing	Ongoing	Ongoing	Ongoing – motion submitted to WQLGA Conference 2019
1.1.2	Reporting Only	Artesian Water Access rights and water quality maintained	Shire Water Allocation	Councillor Representative Cr. Bode	Ongoing	Ongoing	Ongoing	Ongoing
1.1.3	Reporting Only	Lobby for lower license costs for Great Artesian Basin (GAB) Bore Users	Continue to Lobby	CEO	Ongoing Discussions being held with DNRME	Ongoing Discussion being held with DMRME	Ongoing DNRME visit to Hughenden 08/09 April	Ongoing
<b>1.2 COMMUNITY PRIORITY: FLINDERS SHIRE IS RECOGNISED AS A RENEWABLE ENERGY HUB</b>								
1.2.1	Reporting Only	Report to Council and the Community on the installation of new renewable energy sources within the Council area	4 Reports per year	CEO	Ongoing Monthly Reports to Council	Ongoing Monthly Reports to Council	Ongoing Monthly Reports to Council	Ongoing Monthly Reports to Council
<b>1.3 COMMUNITY PRIORITY: BEST PRACTICE WASTE MANAGEMENT AND RECYCLING</b>								
1.3.1	Reporting Only	Investigate and access funding sources for identified recycling activities	Number of funding sources identified	EHO	Ongoing The Shire will also participate in the Container Recycling Scheme via Ecobank.	Ongoing The Shire will also participate in the Container Recycling Scheme via Ecobank.	Ongoing The Shire will also participate in the Container Recycling Scheme once an alternative to Ecobank is identified.	Ongoing The Shire will also participate in the Container Recycling Scheme once an alternative to Ecobank is identified.
1.3.2	CWP W2314	Construct a new cell at Hughenden Waste Management Facility	Construction of New Cell	DOE	95% Complete	95% Complete	95% Complete	100% Complete
<b>1.4 COMMUNITY PRIORITY: ECOLOGICAL SYSTEMS ARE PROTECTED</b>								
1.4.1	Reporting Only	Staff are trained to effectively manage, protect and conserve our natural environment	100% of Relevant Staff Trained	EHO	Ongoing, Yearly training for all staff at training day in Feb 19. Road crews participate in inductions before road jobs.	Ongoing, Yearly training for all staff at training day in Feb 19. Road crews participate in inductions before road jobs.	Ongoing	Ongoing
<b>1.5 COMMUNITY PRIORITY: ONGOING CONTROL OF INVASIVE PEST ANIMALS AND PLANTS</b>								
1.5.1a	Reporting Only	Complete review of the Biosecurity Plan with Community Consultation	100% Plan Reviewed	RSM	100% Complete	100% Complete	100% Complete	100% Complete
1.5.1b	Reporting Only	Adoption of the Biosecurity Plan	100 % Plan Adopted	RSM	100% Complete	100% Complete	100% Complete to be reviewed by June 2018.	100% Complete

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1.5.1c	Reporting Only	Implementation of Biosecurity Plan	100% Implementation	RSM	Ongoing	Ongoing	Ongoing	Ongoing
1.5.2a	GWP W3272	Implementation of Good Neighbour Program	100% Implementation of GNP	RSM	Ongoing	Ongoing	Ongoing	Ongoing
1.5.2b	GWP W3272	Develop GNP Policy for own reserves, roads and railway	GNP Policy is developed	RSM	100% Completed	100% Completed	100% Complete	100% Complete
1.5.2c	Reporting Only	Continue to lobby State and Federal Government for Support	Identified Government Support	RSM	Ongoing	Ongoing	Ongoing	Ongoing
1.5.2c	Reporting Only	Council will lobby government and relevant Agencies for support	Government Support	RSM	Ongoing	Ongoing	Ongoing	Ongoing
1.5.3	Reporting Only	Complete Mapping of Noxious Weeds on Council Reserves and implementation of a management plan and continued control of pest on Council Reserves working towards eradication.	Implementation of Control Program	RSM	Ongoing	Ongoing	Ongoing	Ongoing
1.5.4a	W1543	Review Wild Dog Management Plan	100% Plan Reviewed	RSM	100% Complete	100% Complete	100% Complete	100% Complete
1.5.4b	W2332	Biannual Aerial and Onground Baiting Program	Continued Control of Wild Dogs	RSM	No schedule Baiting Program	Approx 60 Properties participated in Septembers baiting program	No schedule Baiting Program	Approx 55 Properties participated in April baiting program
1.5.4c	Reporting Only	Wild Dog Trapper	Continued Control of Wild Dogs	RSM	Ongoing	Ongoing	Ongoing	Ongoing
1.5.4.d	19157.8405.555 Plant Purchases	Construction Of 1080 Baiting Trailer	Continued Control of Wild Dogs	RSM	Ongoing	Ongoing	Ongoing 1 Quote has been received	Ongoing
1.5.5	Reporting Only	Individual Biosecurity Plans for all Council agisted reserves to meet Bovine Johnes Disease (BJD) requirements for entry into the Northern Territory	Maintain BJD Status of 6	RSM	100% Complete	100% Complete	100% Complete	100% Complete
1.5.6a	Reporting Only	Development of a policy and procedure for the continued eradication of noxious weeds on Council local roads.	Development of Policy and Procedure	DOE	In Progress	50% Complete	100% Complete	100% Complete
1.5.6b	Reporting Only	Implementation of a regular spraying/control program on Council local roads	Implementation of Control Program	DOE	Ongoing	Ongoing	Ongoing	Ongoing
<b>1.6 COMMUNITY PRIORITY: SUSTAINABLE DEVELOPMENT</b>								
1.6.1	Reporting Only	Planning Scheme is adopted	100% Plan Adopted	CEO	New Town Plan commenced 02 October 2017. 100% Complete	100% Complete	100% Complete	100% Complete

**1.7 COMMUNITY PRIORITY: FLINDERS SHIRE IS A COMMUNITY WITH STRONG ENVIRONMENTAL VALUES**

1.7.1	Reporting Only	Improved Community Environmental Consciousness <ul style="list-style-type: none"> <li>Council will improve the knowledge of environmental standards within the community</li> </ul>	Information made available to public on environmental issues	EHO	Ongoing	Ongoing	Ongoing	Ongoing
1.7.2	Reporting Only	Reporting on Council Landfill Usage	Traffic Numbers PA	EHO	2306 cars last Quarter	2172 cars	1886 cars	2013 Cars

**1.8 COMMUNITY PRIORITY: ENVIRONMENTAL MANAGEMENT**

1.8.1a	CWP W2449	Flinders River Bank Stabilisation <ul style="list-style-type: none"> <li>Erosion Control Works in Hughenden</li> </ul>	100% Completion of Project	DOE	100% Complete	100% Complete	100% Complete	100% Complete
1.8.1b	CWP W2449	Flinders River Bank Stabilisation <ul style="list-style-type: none"> <li>Erosion Control Works at the Hughenden Golf Club</li> </ul>	100% Completion of Project	DOE	100% Complete	100% Complete	100% Complete	100% Complete

## OUR RESOURCES

### Outcome:

We will encourage sustainable resource utilisation by providing support to businesses and their associated industries

### Community Outcomes

- Irrigation Farms are established
- Off River Storage Established
- Effective demand management systems in place
- Council, Resource Developers and Land Holders are practising Sustainable Land Management

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<b>2.1 COMMUNITY PRIORITY: A SUSTAINABLE IRRIGATION INDUSTRY HAS BEEN DEVELOPED</b>								
2.1.1	Reporting Only	Irrigation Project is continuing	Allocated Surface Water Identified	CEO	Ongoing Regular project team meetings Regular teleconferences with co-Coordinator General Office	Ongoing Regular project team meeting. Regular teleconference with Coordinator General Office	Ongoing Regular project team meeting. Regular teleconference with Coordinator General Office	Ongoing Regular project team meetings and Regular teleconference with Coordinator General Office
2.1.2	Reporting Only	Review of the role of Flinders River Agricultural Precinct (FRAP)	December 2018	CEO	Ongoing Meeting with parties organised to discuss future of FRAP	Ongoing Meeting being planned with parties to discuss future of FRAP	Ongoing Meeting being planned with parties to discuss future of FRAP	Attempts have been made to meet with parties to discuss future of FRAP, but have not yet eventuated
2.1.3	W3405	Complete alluvial bore construction and determine the size of the bore field	September 2018	DOE	Ongoing	100% Complete	100% Complete	100% Complete
<b>2.2 COMMUNITY PRIORITY: LOCAL AND REGIONAL WATER SUPPLIES ARE SECURE</b>								
2.2.1	GWP W2197	Off River Water Storages have been identified	100 % Study Completed	CEO	Ongoing / Advancing HIPCO Project – Funding Expended Fully	Ongoing/Advancing HIPCO Project continuing – funding approval granted	Ongoing/Advancing HIPCO Project continuing – funding approval granted	Ongoing Meeting with HIPCO Board to be arranged next month
2.2.2a	W1256	Develop and Implement an effective (Hughenden) Town Water Demand Management Strategy	100% Strategy Developed	DOE	100% Complete	100% Complete	100% Complete	100% Complete
2.2.2b	Reporting Only	Renewal program of selected water facilities	Renewal Program Implemented	DOE	Ongoing	Ongoing	Ongoing	Ongoing
2.2.2c	Reporting Only	Upgrade of Water Pumping Facilities	100% of upgrade completed	DOE	100% Complete	100% Complete	100% Complete	100% Complete
2.2.3	W3410	Develop and Implement an effective (Prairie & Torrens Creek) Town Water Demand Management Strategy including alternative watering facilities for Stock	100% Strategy Developed	DOE	Ongoing	Ongoing	Ongoing	Ongoing
<b>2.3 COMMUNITY PRIORITY: BEST PRACTICE LAND MANAGEMENT</b>								
2.3.1	Reporting Only	Review Council Stock Routes Operational Plan	100% of Plan reviewed	RSM	10%	10%	10%	20%
2.3.1	Reporting Only	Review the Stock Routes Water Facilities Agreements	100% Agreements Reviewed	RSM	40%	55%	60%	60%
2.3.1	Reporting Only	Mange the Stock Routes Water Facilities	Compliance with Permits	RSM	Ongoing	Ongoing	Ongoing	Ongoing

## OUR COMMUNITY

### Outcome:

We will work with our community to provide an appealing lifestyle with the available resources to build a healthy, happy and caring community.

### Community Outcomes

- Funding secured and approved for Recreational Lake Project
- Existing Health services are maintained / Increased in line with growth and need
- Multipurpose Health Centre (MPHS) is established
- Development of Short Term Accommodation/Motels/Units that meets established needs
- Development of Long Term Accommodation/Housing that meets established needs
- An Accessibility Audit is completed
- Existing community Care Services are maintained and improved
- Hughenden Centre for the Aged is in Operation
- Hughenden Shire Council Sport and Recreational Plan reviewed and implemented
- Well Coordinated and Successful Community Events
- Local Public Transport Services are maintained
- Community Open Spaces Master Plan is developed and Implemented
- Encouragement of Strategy establishment for community to improve dwelling and business appeal
- Maintain existing Educational Opportunities for the Whole Shire
- Council provides Scholarships, Traineeships and Apprenticeships
- Level of Police Servicing is maintained
- Disaster Management is maintained and actioned
- Emergency Services Members increased and facilities maintained
- Hughenden Showgrounds Masterplan reviewed and implemented
- Flinders Shire Council facilities maintained in accordance with Shire Asset Management Plan
- Arts and Cultural Centre Needs Analysis outcomes implemented

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<b>3.1 COMMUNITY PRIORITY: ESTABLISHMENT OF A RECREATIONAL LAKE</b>								
3.1.1a	Reporting Only	Establish funding sources for the Recreational Lake Project	Funding Applied for	CSM	100% Complete	100% Complete	100% Complete	100% Complete
3.1.1b	Reporting Only	External Project Management	100% Project Plan Completed	DOE	Ongoing	Ongoing	Ongoing	Ongoing
3.1.1c	CWP W2483	Construction of the Recreational Lake to be completed by 2019	100% of Construction	CEO / DOE / CSM	Ongoing Premise Staff regularly on site and meeting held with Council. Cheshire has been appointed as the Construction Contractors.	Ongoing Premise Staff regularly on site and meeting with Council. Cheshire Contractors appointed at the Construction Contractors – project progressing	80% Complete	90% Complete
3.1.1d	Reporting Only	Effective Water Management Program developed	100% Water Management Plan Completed	DOE	In Progress	Ongoing	Ongoing	Ongoing
<b>3.2 COMMUNITY PRIORITY: A HEALTH SYSTEM THAT MEETS THE NEEDS OF THE COMMUNITY</b>								
3.2.1a	Reporting Only	Engage with Health Service providers to ensure services are maintained / increased to meet community needs	Quarterly Report from Council	Mayor	Ongoing	Mayor has ongoing discussions with Qld Health	Ongoing	Ongoing Mayor has ongoing discussions with Qld Health Mayor Chairs monthly CAN Meetings
3.2.1b	Reporting Only	Telehealth Services are introduced	Quarterly Report from Council	Mayor	Ongoing CAN Meetings Attended	Ongoing Mayor Chairs monthly CAN Meetings	Ongoing	Ongoing



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3.2.1c	Reporting Only	Increased services are available at Hughenden MPHS	Quarterly Report from Council	Mayor	Ongoing 2 <sup>nd</sup> Doctor in 5 week rotations – 6 month trial	Working with Qld Health regarding a second doctor	Ongoing	Ongoing discussions with Queensland Health. Started discussions with Federal Government to lobby for facility improvements
3.2.1d	Reporting Only	Lobby Qld Health in establishment of a two Doctor practice in Flinders Shire	Quarterly Report from Council	Mayor	Due to contract restrictions no future action can be taken	Currently On Hold - Working with Qld Health regarding a second doctor	Currently On Hold - Working with Qld Health regarding a second doctor	Working with Qld Health regarding a second doctor. Qld health have advertised for the position
3.2.1e	Reporting Only	Maintain Aged Care and Disability Services	Quarterly Report from Council	CCM	Maintaining Service Levels & and waitlist as per service provider capacity. Ongoing reporting to stakeholders, funding bodies.	Maintaining Service Levels & and waitlist as per service provider capacity. Ongoing reporting to stakeholders, funding bodies.	Maintaining Service Levels & and waitlist as per service provider capacity. Ongoing reporting to stakeholders, funding bodies.	Maintaining Service Levels & and waitlist as per service provider capacity. Ongoing reporting to stakeholders, funding bodies.
3.2.1f	Reporting Only	External Partnerships with Allied Health Services	Improve Services	Mayor / CCM	Ongoing	Ongoing Health Services are invited to CAN to encourage to attend	Tighter relationship has been established with Allied Health Services as well as Qld Health. Ongoing	Tighter relationship has been established with Allied Health Services as well as Qld Health. Ongoing with CAN organisation.
3.2.1g	Reporting Only	External Partnerships with Specialised Health Services	Improve Services	Mayor / CSM / CCM / EHO	Ongoing	Ongoing Health Services are invited to CAN to encourage to attend	Tighter relationship has been established with Allied Health Services as well as Qld Health. Ongoing	Tighter relationship has been established with Allied Health Services as well as Qld Health. Ongoing with CAN organisation.
3.2.1h		Lobbying for changes to Funding Model NDIS	Continue to Lobby	CCM	Ongoing	Ongoing	Ongoing	Ongoing
<b>3.3 COMMUNITY PRIORITY: THE ACCOMMODATION NEEDS OF THE COMMUNITY ARE MET</b>								
3.3.1	Reporting Only	Investigate suitable site for Short Term Camps with view to transfer to permanent housing	Site to be Identified	EHO	100% Complete	100% Complete	100% Complete	100% Complete
3.3.2a	Reporting Only	Monitor and identify Long term Accommodation of the future industry	Housing Study Completed	EHO	100% Complete	100% Complete	100% Complete	100% Complete
3.3.2b	Reporting Only	Ensure Planning Scheme effectively promotes appropriate accommodation development	Quarterly Report on Planning Scheme submitted	EHO	New Planning Scheme Adopted 100% Complete	100% Complete	100% Complete	100% Complete
<b>3.4 COMMUNITY PRIORITY: AN ACCESSIBLE COMMUNITY</b>								
3.4.1	Reporting Only	All Community Facilities have disabled access	Accessibility Audit Completed	DOE	100% Complete	100% Complete	100% Complete	100% Complete
3.4.2	Reporting Only	Audit and Design disabled access to Local Business Houses	Audit to be complete and funding identified	DOE	Still in Planning Phase	Still in Planning Phase	Still in Planning Phase	Still in Planning Phase
<b>3.5 COMMUNITY PRIORITY: AGED FACILITIES AND SERVICES TO MEET COMMUNITY NEEDS</b>								
3.5.1	Reporting Only	Deliver services to eligible clients as prescribed by funding bodies	Maintain Accreditation	CCM	Ongoing	Ongoing	Ongoing	Ongoing
3.5.2	Reporting Only	Manage Aged Persons Accommodation Facilities	Budget spending within 10%	CCM	HCA – 25% Rented Hammond Court – 100% Rented	HCA – 25% Rented Hammond Court – 100% Rented	HCA – 50% Rented Hammond Court – 75% Rented due to renovation of a unit.	HCA – 75% Hammond Court – 75%

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<b>3.6 COMMUNITY PRIORITY: RECREATIONAL SERVICES MEET THE NEEDS OF THE COMMUNITY</b>								
3.6.1	GWP W3415	Complete revision, of a Shire Sport and Recreational Plan	100% reviewed	CSM	100% Complete	100% Complete	100% Complete	100% Complete
<b>3.7 COMMUNITY PRIORITY: A VIBRANT ACTIVE COMMUNITY</b>								
3.7.1	GWP W2517	Support Community groups with Donations	Identified Donations	CSM	3 Donations 42% of budget	6 Donations 61% of budget	7 Donations 75% of budget	8 Donations 90% of budget
3.7.1	GWP W2518	Support Community Groups with Sponsorship	Identified Sponsorships	CSM	10 Events 50% of budget	10 Events 50% of budget	10 Events 50% of budget (Round Two of Sponsorship to be committed in April Council Meeting.	20 Events 102% budget
3.7.1	Reporting Only	Assist and Support Community Groups in running Community Events	Grants Identified to assist Community	CSM	Ongoing	Ongoing	Ongoing	ongoing
<b>3.8 PUBLIC TRANSPORT MEETS COMMUNITY NEEDS</b>								
3.8.1	Reporting Only	A suitable public transport service is in operation	Maintain Current Number of Services	CSM	Ongoing	Ongoing	Ongoing	Ongoing
<b>3.9 COMMUNITY PRIORITY: VISUALLY APPEALING AND WELL PRESENTED TOWNS</b>								
3.9.1	GWP W3415	Review Open Spaces Master Planning Report	100% reviewed	CSM	100% Complete	100% Complete	100% Complete	100% Complete
3.9.2		Develop a Council Street Appeal Strategy	100 % Strategy Developed	CSM	Project on hold	Project on hold	Project on hold	Project on hold
3.9.1a	W3384	Robert Gray Memorial Park – Eco Walk	June 2019	DOE	Ongoing	Ongoing	Ongoing	Ongoing
3.9.1b	W3613	Robert Gray Memorial Park – Pedestrian Lighting	June 2019	DOE	Project has commenced	80% Complete	90% Complete	100% Complete
<b>3.10 COMMUNITY PRIORITY: FULL RANGE OF EDUCATION OPPORTUNITIES TO MEET THE NEEDS OF THE COMMUNITY</b>								
3.10.1	Reporting Only	Monitor the level of Educational opportunities in the Shire and engage with service providers to ensure services are maintained and meet community needs. Council will support all industry training opportunities	Identify additional services available	Councillor Representative  Mayor / Cr. Downie / Cr. Carter	Ongoing communication with all schools.  Councillors attended regular meetings with the schools.	Ongoing communication with all schools.  Councillors attended regular meetings with the schools.	Ongoing communication with all schools.  Councillors attended regular meetings with the schools.	Ongoing communication with all schools.  Councillors attend regular meetings with the schools
3.10.2a	Reporting Only	Maintain funding of Council's commitment to the provision of Scholarships, traineeships and apprenticeships	Identified number of positions and budget allocation across the board	HR	Ongoing	Ongoing	Ongoing	Ongoing

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3.10.2b	Reporting Only	Initiate innovative opportunities to develop Young Business People in Hughenden for the future	Identify Opportunities	Councillor Representative  Mayor / Cr. Downie / Cr. Carter	Ongoing	Ongoing	Ongoing	Ongoing
<b>3.11 COMMUNITY PRIORITY: A SAFE AND PREPARED COMMUNITY</b>								
3.11.1a	Reporting Only	Council to engage with the Queensland Police Service to ensure permanent personnel numbers are maintained at all times.	5 permanent Personnel	Councillor Representative	Ongoing	Ongoing	Ongoing	Ongoing
3.11.1b	Reporting Only	Council will engage with QPS and Health Services in regards to Drug/Alcohol and Domestic Violence Issues	Identify additional services available	Councillor Representative	Ongoing	Ongoing	Ongoing	Ongoing
3.11.2	Reporting Only	Ongoing Review, Update and Test Disaster Management Plan as required	Report on DM Testing and Annual Review	EHO	Plan has been reviewed against Prioritisation tool.	Plan has been reviewed against Prioritisation tool.	Plan has been reviewed against Prioritisation tool.	Plan has been reviewed against Prioritisation tool.
3.11.3	Reporting Only	Develop and Implement strategies to support Emergency Service Volunteers	50% Strategy Development	CEO / EHO	SES MOU completed	100% Complete	100% Complete	100% Complete
3.11.4a	W2513	Flood Monitoring System • Installation of equipment in Flinders River in time for 2016/2017 Flood Season	Installation of Equipment	DOE	100% Complete	100% Complete	100% Complete	100% Complete
3.11.4b	W2513	Flood Monitoring System • Continual Monitoring and Maintenance of Council's Flood Monitoring System	Monitoring and Maintenance of System	DOE	Ongoing	Ongoing	Ongoing	Ongoing
3.11.5	CWP W3614	CCTV cameras for Council and Public Facilities	CCTV Camera's to be installed	DOE	Ongoing - Council has applied for Grant Funding	Funding received – in planning stage	Funding received – in planning stage	Funding received – in planning stage
<b>3.12 COMMUNITY PRIORITY: COMMUNITY FACILITIES THAT MEET THE NEEDS OF THE COMMUNITY</b>								
3.12.1a	Reporting Only	Continual Implementation and Review of the Hughenden Showgrounds Master Plan	Identified Development	CSM	Ongoing	Ongoing	Ongoing	Ongoing
3.12.1b	Reporting Only	Continual review of the Maintenance of the Hughenden Showgrounds	Updated Maintenance Plan	DOE	Ongoing	Ongoing	Ongoing	Ongoing
3.12.1c	Reporting Only	Investigate establishment of Caretaker at the Hughenden Showgrounds	Caretaker appointed	CSM / DOE	100% Complete	100% Complete	100% Complete	100% Complete
3.12.1d	W3434	Flinders Sports Ground - Lighting	September 2018	DOE	100% Complete	100% Complete	100% Complete	100% Complete
3.12.2a	Reporting Only	Continued maintenance of the Hughenden Memorial Swimming Pool	Budget performance	EHO	Ongoing as required	Ongoing as required	Ongoing as required	Ongoing as required

LINK C/P	LINK BUDGET	ACTIVITY	TARGET	RESPONSIBILITY	QUARTER 1 (JUL, AUG, SEPT)	QUARTER 2 (OCT, NOV, DEC)	QUARTER 3 (JAN, FEB, MAR)	QUARTER 4 (APR, MAY, JUNE)
3.12.2b	Capital Expenditure	Strategies are developed to address Water Overflow Issues at the Hughenden Memorial Swimming Pool	Strategies Identified	DOE	100% Complete	100% Complete	100% Complete	100% Complete
3.12.2c	W3679	Hughenden Aquatic Centre – Pool Design	December 2018	DOE	In Progress	60% Completed	90% Complete	90% Complete
3.12.3	GWP W3253	Operation of Water Main Replacement Program	Report on Program - % completed	DOE	Ongoing	Ongoing	Ongoing	Ongoing
3.12.3		Operation of Building Maintenance Program	Completion of Annual Maintenance Program	DOE	25% Complete	60% Complete	90% Complete	100% Complete
3.12.4	GWP W3413	Library Development Plan	Library Development Plan to be completed	CSM	90% complete	100% complete - To be adopted by council in February	Adopted at February's Council Meeting – 100% Complete	100% Complete
3.12.5	CWP W3556	Update Register of Leases, Licence to Occupy and User Agreements have been developed and is reviewed quarterly	Quarterly Review of Registers	CSM	2 renewed	Working with remaining 5 clubs to sign user agreements.	3 renewed	Complete – 2 clubs have not followed up after considerable requests so we are leaving as is and not offering any more user agreement 100% complete
3.12.6	Reporting Only	Main Street (Brodie Street) Free Wifi	Installation of Free Wifi services	DOE / DCFS / ICT	100% Complete – some lingering IT operational matters still being resolved.	100% Complete	100% Complete	100% Complete
3.12.6a	W3614	Brodie Street – CCTV & Pedestrian Lighting	December 2018	DOE	Project has commenced	Planning in progress	Planning in Progress	Planning in Progress
3.12.6b	W3540	Brodie Street - Landscaping	December 2018	DOE	Project yet to commence	Planning in progress	Planning in Progress	Planning in Progress
3.12.7a	Various	Digger Entertainment Centre Upgrades (Various)	June 2019	DOE	Tender process commenced	20% Completed and Contractor appointed	90% Complete	100% Complete
3.12.8	Reporting Only	Grand Hotel – Conservation Management Plan – Building Safety	June 2019	DOE	In Progress	In Progress	In Progress	In Progress
<b>3.13 COMMUNITY PRIORITY: A COMMUNITY THAT VALUES ART, CULTURE AND HISTORY</b>								
3.13.1	GWP W3277 W3413	Create and Develop Plan for an Arts and Cultural Centre	100% Plan Developed	CSM	Included as part of the Flinders Discovery Centre Development Plan	Included as part of the Flinders Discovery Centre Development Plan	Included as part of the Flinders Discovery Centre Development Plan	Included as part of the Flinders Discovery Centre Development Plan
3.13.2	Reporting Only	Develop Staged Concept Plan for Arts and Cultural Centre	Community Consultations Meetings held	CSM	Will be considered in the Flinders Discovery Centre Concept Plan	Will be considered in the Flinders Discovery Centre Concept Plan	Will be considered in the Flinders Discovery Centre Concept Plan	Will be considered in the Flinders Discovery Centre Concept Plan



LINK C/P	LINK BUDGET	ACTIVITY	TARGET	RESPONSIBILITY	QUARTER 1 (JUL, AUG, SEPT)	QUARTER 2 (OCT, NOV, DEC)	QUARTER 3 (JAN, FEB, MAR)	QUARTER 4 (APR, MAY, JUNE)
<b>3.14 COMMUNITY PRIORITY: AN ACTIVE AND CONNECTED YOUTH COMMUNITY</b>								
3.14.1	GWP W3414	Council runs selected youth activities to connect with Flinders Shire youth	Number of activities run annually <4	CSM	Conversations with youth in process 0% of budget spent 1 Activity booked – Small Town Culture	Conversations with youth in process 0% of budget spent 1 Activity booked – Small Town Culture	Conversations with youth in process 33% Budget Spent 2 Activities – Josh Arnold Small Town Culture (Song Release 6 May) Flipside Circus	Weekly Cricket sessions held with youth over 8 weeks Loose Ends workshop held in June 41% of budget spent
<b>3.15 COMMUNITY PRIORITY: MEDIA</b>								
3.15.1	Reporting Only	Connection through Social Media	Number of Post Engagements	CSM	Ongoing	Ongoing	Ongoing	Ongoing
3.15.2	Reporting Only	Distribution of Information and Achievements through Media Releases	Number of Media stories Released	CSM	Ongoing	Ongoing	Ongoing	Ongoing
3.15.3	Reporting Only	Develop a Community Engagement Plan	Develop and Implement Plan	CSM / Councillor Representative	10% Complete	10% Complete	10% Complete	10% Complete

## OUR ECONOMY

### Outcome:

We will approach all business aspects of the Shire in a manner that promotes growth and sustainability to achieve the best possible outcome

### Community Outcomes

- Partnerships with large industry groups are developed and maintained
- Development and support of existing, new and alternative businesses and industries
- Land available to meet a variety of needs
- Upgrade Rail Network
- Airport Facility meets the needs of the Community
- Tourism Development Plan reviewed and Implemented

LINK C/P	LINK BUDGET	ACTIVITY	TARGET	RESPONSIBILITY	QUARTER 1 (JUL, AUG, SEPT)	QUARTER 2 (OCT, NOV, DEC)	QUARTER 3 (JAN, FEB, MAR)	QUARTER 4 (APR, MAY, JUNE)
<b>4.1 COMMUNITY PRIORITY: BUSINESS GROWTH AND DEVELOPMENT</b>								
4.1.1	Reporting Only	Maintain relations with Private and Government Sector Industry representatives	Number of people employed in Shire Identified	CEO	Councillors / Staff attend Chamber meetings. Chamber to meet with Council to discuss issues raised.	Councillors / Staff attend Chamber of Commerce Meetings. Chamber has met with Council to discuss issues raised.	Councillors / Staff attend Chamber of Commerce Meetings. Chamber has met with Council to discuss issues raised.	Councillors / Staff attend Chamber of Commerce Meetings. Chamber has met with Council to discuss issues raised.
4.1.2	Reporting Only	Review Business Investment prospectus	100% Plan Developed	CEO	Ongoing CSM working on updating plan	Ongoing CSM working on updating plan	Ongoing CSM working on updating plan	Ongoing CSM working on updating plan
4.1.3	Reporting Only	Manage Council Business Activities to maintain the delivery of benefits or financial return of the Community	% of Total Local Procurement	DCFS / CEO	Ongoing Local procurement review underway.	Ongoing Local procurement review underway.	Ongoing Local procurement review underway.	Ongoing Local procurement review underway.
4.1.4a	Reporting Only	Support the development of Meat Processing Facility in Flinders Shire	Quarterly report on development	CEO	Ongoing Monthly report to Council Further Report commissioned from Stewart Routledge for updating Pre-Feasibility Study – Beef Processing Facility	Ongoing Monthly report to Council	Ongoing Monthly report to Council	Ongoing Monthly Reports to Council
4.1.4b	Reporting Only	Direct support of Prospective Investors	Quarterly report on development	Councillor Representative / CEO	Ongoing Monthly Report to Council	Ongoing Monthly report to Council	Ongoing Monthly report to Council	Ongoing Monthly reports to Council
4.1.5a	TBD	Stage 1 Heavy Industrial Estate – Purchase Land	December 2018	CEO	Application submitted to purchase State Land – Awaiting Offer	Ongoing	Ongoing Offer received from DNRME	Project currently on hold
4.1.5b	TBD	Stage 2 Medium Industrial Estate – Planning & Construction	December 2018	CEO	Ongoing Surveyors Appointed to progress block sizes	Ongoing Surveyors has been on site, awaiting finalisation from Brazzier Motti	Ongoing Surveyors completed plan, plan with DNRME for approval.	Ongoing Survey Plan no finalised and registered. Engineering to now take lead in this project to supply services etc
4.1.5c	TBD	State 2 Medium Industrial Estate Funding Application	September 2018	DOE	Ongoing	Successful with funding application 100% Complete	100% Complete	100% Complete
4.1.5d	TBD	State 2 Medium Industrial Estate Complete Construction	December 2019	DOE	Ongoing	Ongoing	Ongoing	Ongoing
<b>4.2 COMMUNITY PRIORITY: GROWTH AT A SUSTAINABLE LEVEL HAS INCREASED THE SHIRE POPULATION</b>								
4.2.1	Reporting Only	Be Pro-active in recognising significant population growth in the longer term	Population of Shire Identified	CEO	Ongoing Medium / Heavy Industry Expansion	Ongoing	Ongoing	Ongoing

**4.3 COMMUNITY PRIORITY: QUALITY TRANSPORT INFRASTRUCTURE FACILITATES ECONOMIC DEVELOPMENT**

4.3.1a	Reporting Only	Upgrade Rail Network - Lobby Government for funding to upgrade Rail Network	Identify funding made available	Councillor Representative	Ongoing	Ongoing	Ongoing	Ongoing
4.3.1b	Reporting Only	Ensure State Government funding is secured for maintaining of the services of the East West Line	Services are continued	Councillor Representative	Ongoing	Ongoing	Ongoing	Ongoing
4.3.2	CWP W2131 W3572 W3597	Continued development of the Hughenden Airport Upgrade – Airport Security Fence	100% of Project finished	DOE	100% Complete	100% Complete	100% Complete	100% Complete
4.3.2a	TBD	Hughenden Airport Terminal Building Upgrade	June 2018	DOE	In Progress	Ongoing	100% Complete	100% Complete

**4.4 COMMUNITY PRIORITY: INCREASE TOURISM NUMBERS BY 25% BY 2020**

4.4.1	W3523	Review Tourism Development Plan	100% Reviewed and Adopted	CSM	100% Complete	100% Complete	100% Complete	100% Complete
4.4.2	GWP W3277	Develop Flinders Discovery Development Plan	100% Plan Developed and Adopted	CSM	100% Complete	100% Complete	100% Complete	100% Complete
4.4.3		Prepare a detailed Marketing Plan	Marketing Plan Developed	CSM	2018/2019 Marketing Plan completed	100% completed	100% completed	100% completed
4.4.4	Reporting Only	Flinders Discovery Centre Business Plan	100% Reviewed and Adopted	CSM	100% completed	100% completed	100% completed	100% completed
4.4.5	GWP W3276	Implementation of recommendations from Signage Audit	Recommendations Identified	CSM	Ongoing 12% of budget expended	39% of budget expended	43% of budget expended	50% budget expended
4.4.6	Reporting Only	Review National Parks Strategy – Department of National Parks	100% Reviewed	CSM	0%	0%	0%	0%
4.4.7	Reporting Only	Development of Nature Based Eco Tourism in the Shire	Tourism Development Plan Completed	CSM	Tourism Development Plan completed 100%	100% completed	100% completed	100% completed
4.4.8	Reporting Only	Monitor and Maintain the RV Campgrounds at the Hughenden Showgrounds	Increase RV Camping numbers annually	CSM	Jul 187 Aug 127 Sept 117	Oct 13 Nov 9 Dec 8	Jan 1 Feb 0 Mar 8	Apr 41 May 208 Jun 310
4.4.9	CWP W2124	Mount Walker Development • Toilet Facilities, BBQ's and Shelters to be installed	100% Completion of Project	DOE	100% Complete	100% Complete	100% Complete	100% Complete
4.4.10	TBD	Porcupine Gorge Business Plan	Business Plan to be Developed	CEO	Ongoing Draft Report Received	Ongoing	Ongoing	Ongoing
4.4.11	TBD	Review & development Hughenden and Region Brochure	December 2018	CSM	10% complete	50% Complete	90% Complete	95% Complete
4.4.12	TBD	Host Qld Info Centre Association Conference	October 2018	CSM	100% complete	100% complete	100% complete	100% complete
4.4.13	TBD	Business Assistance Program	Ongoing	CSM	0%	0%	Project on Hold	Project on Hold
4.4.14	Reporting Only	Case Plan Organised Tours – Flinders Shire	March 2019	CSM	10% Complete	20% Complete	70% Complete	Preliminary Report Completed and submitted for budget consideration

4.4.15	TBD	Organised Fossil Dig at Stamford	June 2019	CSM	10% Planning schedule Oct/Nov	10% Complete	Project on Hold	Project on Hold
<b>4.5 COMMUNITY PRIORITY: INCREASED USABILITY OF RURAL LANDS</b>								
4.5.1a	Reporting Only	Prepare Asset Management Plan for Hughenden Saleyards	100% Completed March 2017	RSM	100% Complete	100% Complete	100% Complete	100% Complete
4.5.1b	CWP W3258	Hughenden Saleyards – Yard Demolition and Construction	Ongoing	RSM	100% Complete	100% Complete	100% Complete	100% Complete
4.5.1c	CWP W3573	Relocation of the Toilet and Rest Area at Hughenden Saleyards in line with budgetary constraints	Identify target areas for demolition and construction	RSM	No Longer a Project	No Longer a Project	No Longer a Project	No Longer a Project
4.5.1d	Reporting Only	Investigate the feasibility of AQIS expansion of Hughenden Saleyards facility in line with budgetary constraints	Identify facility upgrade projects	RSM	50% Complete	Ongoing	Ongoing	Ongoing
4.5.1e	Reporting Only	Investigate the feasibility of future expansion of Hughenden Saleyards facility in line with budgetary constraints	Identify facility upgrade projects	RSM	Ongoing	Ongoing	Ongoing	Ongoing
4.5.1f	Reporting Only	Continue discussions with Department of Agriculture and Forestry to negotiate take over of the Hughenden dip facility	Trusteeship of the Hughenden Dip Facility	RSM	100% Complete	100% Complete	100% Complete	100% Complete
4.5.2	CWP W3260	Horse Paddock – Permanent Shade Structure	100% Completed	RSM	100% Complete	100% Complete	100% Complete	100% Complete
4.5.3	N/A	Hughenden Town Common – Southern Side Fence Construction	100% Completed	RSM	No Longer a Project	No Longer a Project	No Longer a Project	No Longer a Project



## OUR INFRASTRUCTURE

### Outcome:

We will aim to continuously improve products, services and processes through sustainable management of Council's core assets.

### Community Outcomes

- Develop and implement Drinking Water Quality Management Plan
- Customer Service Standards Met
- North Hughenden Sewerage Scheme completed and upgrade compliant
- Ergon Energy Electricity network connected to high voltage transmission line
- Develop and Implement Asset Management Plan
- Complete Sealing of the Kennedy Development Road
- Complete Sealing of the Torrens Creek – Aramac Road
- Upgrade the Flinders Highway
- Widening of the Flinders River Bridge
- Heavy Vehicle transport is appropriately directed
- Shire Wide NBN, Landline and Mobile Phone coverage

LINK C/P	LINK BUDGET	ACTIVITY	TARGET	RESPONSIBILITY	QUARTER 1 (JUL, AUG, SEPT)	QUARTER 2 (OCT, NOV, DEC)	QUARTER 3 (JAN, FEB, MAR)	QUARTER 4 (APR, MAY, JUNE)
<b>5.1 COMMUNITY PRIORITY: WATER AND SEWERAGE INFRASTRUCTURE MEETS COMPLIANCE STANDARDS (EHO/DOE)</b>								
5.1.1a	W2162	Implement and comply with a Drinking Water Quality Management Plan	Compliance Maintained	EHO	Ongoing	Ongoing	Ongoing	Ongoing
5.1.1b	CWP W2470	Purchase of an Automatic Chlorine Dispenser	100% purchased and installed	EHO	Quotes received 50% Complete	50% Complete	50% Complete	50% Complete
5.1.1c	Various	Implement Water Supply Asset Management Plan	June 2019	DOE	Ongoing	Ongoing	Ongoing	Ongoing
5.1.1d	TBD	Installation of Water Chlorination System - Hughenden	December 2018	DOE	Ongoing	Procurement in Progress	Procurement in Progress	Procurement in Progress
5.1.1e	TBD	Torrens Creek Water Supply Upgrade	December 2018	DOE	Ongoing	Ongoing	Ongoing	Ongoing
5.1.1f	TBD	Hughenden Water Supply – Additional Storage Study	June 2019	DOE	Tender process underway	Completed Engineering Report on planning and dosing	100% Complete	100% Complete
5.1.2	Reporting Only	Council will meet the Key performance Indicator as set out in the standards	Annual Report to DEWS	EHO	Annual SWIM return completed	100% Complete	100% Complete	100% Complete
5.1.3	CWP W2143	Sewerage treatment Plant complies with licence conditions within timeframe	STP Compliance gained by June 2017	EHO / DOE	100% Complete	100% Complete	100% Complete	100% Complete
5.1.4	W3951	Production of 4 Bores – 15 Mile	Commissioning of Bores	DOE	Ongoing	100% Complete	100% Complete	100% Complete
5.1.5	W3953	Feedlot Facility – Production of 3 Bores - Meatworks	Commissioning of Bores	DOE	Ongoing	90% Complete	90% Complete	100% Complete
<b>5.2 COMMUNITY PRIORITY: RELIABLE AND AFFORDABLE RETICULATED ELECTRICITY NETWORK</b>								
5.2.1	Reporting Only	Engage with Ergon Energy and advocate for High Voltage Transmission	High Voltage Lines Connected	CEO	Ongoing	Ongoing	Ongoing	Ongoing
<b>5.3 COMMUNITY PRIORITY: ROAD NETWORK MEETS COMMUNITY NEEDS</b>								
5.3.1	GWP W3253	The Shire Roads Asset Management Plan is effectively implemented	Planned works carried out	DOE	Ongoing	Ongoing	Ongoing	Ongoing
5.3.1a	Various	Implement Grid Subsidy Program – Shire Roads	June 2019	DOE	In Progress	Ongoing	Ongoing	Ongoing
5.3.1b	Various	Implement Driveway Subsidy Program	June 2019	DOE	In Progress	Ongoing	Ongoing – Draft Policy Complete	Ongoing

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5.3.1c	Various	Implement Footpath Asset Management Program	June 2019	DOE	In Progress	Ongoing	Ongoing	Ongoing
5.3.1d	Various	Implement Kerb and Channel Asset Management Program	June 2019	DOE	In Progress	Ongoing	Ongoing	Ongoing
5.3.2a	Reporting Only	Continue to lobby the Government for funding to complete the sealing of the Kennedy Development Road	100% Sealed	Councillor Representative	Ongoing Meetings in Brisbane 16/17 October 2018	Ongoing Meeting attended in Brisbane	Ongoing Meeting attended in Brisbane and Canberra	Ongoing Constant lobbying . Letters written
5.3.2b	Reporting Only	Continue to lobby the Government for funding to complete the sealing of the Torrens Creek Aramac Road	100% Sealed	Councillor Representative	Ongoing	Ongoing	Ongoing	Ongoing Constant lobbying – Letters written
5.3.2c	Reporting Only	Continue to lobby the Government for funding to rehabilitate the existing sealed road - Kennedy Development Road (Hann Highway)	Improvement of Road Safety	Councillor Representative	Ongoing	Ongoing	Ongoing	Ongoing
5.3.2d	Reporting Only	Continue to lobby the Government for funding to rehabilitate the existing sealed road - Kennedy Development Road (Hughenden to Winton)	Improvement of Road Safety	Councillor Representative	Ongoing	Ongoing	Ongoing	Ongoing
5.3.2e	Reporting Only	Continue to lobby the Government for funding to rehabilitate the existing sealed road - Flinders Highway (Charter Towers boundary to Richmond boundary)	Improvement of Road Safety	Councillor Representative	Ongoing Main Roads Culvert Program Underway	Ongoing	Ongoing	Ongoing
5.3.2d	Various	Deliver DTMR Contract works effectively and efficiently	June 2019	DOE	Ongoing	Ongoing	Ongoing	Ongoing
5.3.3a	Various WO Numbers	Rehabilitation of Kennedy Development Road (Hann Highway)	Improvement of Road Safety	DOE	Ongoing	Ongoing	Ongoing	Ongoing
5.3.3b	Various WO Numbers	Rehabilitation of Kennedy Development Road (Hughenden to Winton)	Improvement of Road Safety	DOE	Ongoing	Ongoing	Ongoing	Ongoing
5.3.3c	Various WO Numbers	Rehabilitation of Flinders Highway (Charter Towers boundary to Richmond boundary)	Improvement of Road Safety	DOE	Ongoing	Ongoing	Ongoing	Ongoing
5.3.3d	Various WO Numbers	Sealing of the Kennedy Development Road (Hann Highway) is complete	100% Sealed	DOE	Ongoing	Ongoing	Ongoing	Ongoing
5.3.3e	Various WO Numbers	Sealing of the Torrens Creek Aramac Road is complete	100% Sealed	DOE	Ongoing	Ongoing	Ongoing	Ongoing
5.3.3f	Various WO Numbers	Drainage Structures on Rural Roads	Improvement of Road Drainage and Safety	DOE	Ongoing	Ongoing	Ongoing	Ongoing

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5.3.3g	TBD	Complete Hughenden Stormwater Study	December 2018	DOE	Ongoing	Ongoing	Ongoing	Ongoing
5.3.4a	Reporting Only	Lobbying Government for appropriate maintenance on the Flinders Highway	Improvement of Road Safety	Councillor Representative	Ongoing	Ongoing	Ongoing	Ongoing
5.3.4b	Reporting Only	Lobbying Government for appropriate maintenance on all State Roads	Improvement of Road Safety	Councillor Representative	Ongoing	Ongoing	Ongoing	Ongoing
5.3.5	Reporting Only	Lobby Government for funding for the widening and upgrading of the Flinders River Bridge	Funding Identified for upgrade	Councillor Representative	Ongoing	Ongoing	Ongoing	Ongoing
5.3.6a		Implement a Heavy Vehicle Traffic Management Plan for Hughenden	Signage installed for Heavy Vehicle parking	DOE	100% Complete	100% Complete	100% Complete	100% Complete
5.3.6b	Reporting Only	Complete Plan for on/off Street Parking	Plan Developed	DOE	Ongoing	Ongoing	Ongoing	Ongoing
5.3.6c	W3600	Development of Heavy Vehicle Parking Area	April 2019	DOE	In Progress	In Progress	In Progress	In Progress
5.3.7	W3601	Complete Design and Survey of CBD rejuvenation works	June 2019	DOE	Ongoing	Ongoing	Ongoing	Ongoing
5.3.8	CWP W2515	Rural Addressing for Flinders Shire Rural Properties <ul style="list-style-type: none"> <li>Implementation of Project</li> <li>Administration of Project</li> </ul>	Project to be 100% completed	DOE / RSM	70% Complete Going through the process of changing the localities.	80% Complete	90% Complete	90% Complete
5.3.9	W3603	Upgrade Long Distance Bus Stop (including shelter)	December 2018	DOE	In Progress	September 2019 is the new deadline for completion from funding body. Design Completed works yet to commence.	September 2019 is the new deadline for completion from funding body. Design Completed works yet to commence.	50% Complete
5.3.10	W3608	Upgrade Alderly Crossing – Stage 1 – Survey, Design & Estimates	June 2019	DOE	In Progress	Ongoing	Ongoing	Ongoing
5.3.11	TBD	Town Entrance Signs	June 2019	DOE	2 Entrance Signs installed in Hughenden	Ongoing	Ongoing	Ongoing
5.3.12	TBD	Roadside Billboards	June 2019	DOE	In Progress	Ongoing	Ongoing	Ongoing
<b>5.4 COMMUNITY PRIORITY: RELIABLE COMMUNICATIONS THROUGHOUT THE SHIRE (CEO)</b>								
5.4.1	Reporting Only	Engage with Government and Telco's and advocate on behalf of the Community for improved Telecommunication services	Successful submission under Black Spot Programs	CEO	Ongoing Black Spot Program - Open – Sites Registered	Ongoing	Ongoing	Ongoing
5.4.2	W2447	Council to be effective in lobbying for Last Mile Wireless Project	Identify suitable providers and funding opportunities	Councillor Representative / CEO	Project On Hold No Funds provided for 2018/2019 Financial Year	Project On Hold No Funds provided for 2018/2019 Financial Year	Project On Hold No Funds provided for 2018/2019 Financial Year	Project On Hold No Funds provided for 2018/2019 Financial Year

**5.5 COUNCIL OWNED ASSETS**

5.5.1	GWP W3253	Council Asset Management Plans are being effectively implemented <ul style="list-style-type: none"> <li>Fund the operation of Community facilities and ensure AMP are funded and carried out</li> </ul>	Completion of Annual Maintenance Program	CEO / DOE / DCFS	Ongoing – a review of existing Asset Management Plans has commenced	Ongoing – a review of existing Asset Management Plans has commenced	Ongoing – a review of existing Asset Management Plans has commenced	Ongoing – a review of existing Asset Management Plans has commenced
5.5.2	CWP W2481	Refurbishment and Extension of Works Depot	Complete in stages as per operational requirements	DOE	Workshop Extension – Contractor has been awarded. Workshop Roller Doors – Contractor has been awarded.	Works have commenced	100% Complete	100% Complete
5.5.2a	TBD	Depot Upgrade – Fire Services	September 2018	DOE	100% Complete	100% Complete	100% Complete	100% Complete
5.5.3a	CWP W2143	Hughenden Sewerage Treatment Plant (STP) <ul style="list-style-type: none"> <li>Implementation of Hughenden Sewerage for Reuse of Existing Class C Effluent</li> </ul>	Completion of Implementation by December 2017	DOE / EHO	100% Complete	100% Complete	100% Complete	100% Complete
5.5.3b	Reporting Only	Hughenden Sewerage Treatment Plant (STP) <ul style="list-style-type: none"> <li>Compliance with monitoring conditions</li> </ul>	Compliance maintained	EHO / DOE	Ongoing	Ongoing	Ongoing	Ongoing
5.5.4	CWP W2127 W3545 W3546	Hughenden Allen Terry Caravan Park Development <ul style="list-style-type: none"> <li>New Powered Bays/Water/Sulage/Roads</li> </ul>	Complete in stages as per operational requirements or business needs	DOE	100% Completed	100% Complete	100% Complete	100% Complete
5.5.5	CWP W3262	Hughenden Cemetery Upgrades <ul style="list-style-type: none"> <li>Road and Fencing works to be completed</li> </ul>	Works to be completed by December 2016	DOE	100% Complete	100% Complete	100% Complete	100% Complete



## OUR GOVERNANCE

### Outcome:

We will work as a team and act with pride, accountability, transparency and integrity to deliver services to our residents.

### Community Outcomes

- Responsible Leadership with transparent decision making

LINK C/P	LINK BUDGET	ACTIVITY	TARGET	RESPONSIBILITY	QUARTER 1 (JUL, AUG, SEPT)	QUARTER 2 (OCT, NOV, DEC)	QUARTER 3 (JAN, FEB, MAR)	QUARTER 4 (APR, MAY, JUNE)
<b>6.1 COMMUNITY PRIORITY - BEST PRACTICE GOVERNANCE</b>								
6.1.1a	Reporting Only	Develop and Implement Council's Corporate Governance Framework	100 % Framework Completed	GC	100% Complete	100% Complete	100% Complete	100% Complete
6.1.1b	Reporting Only	Review and Update Council's Local Laws, Policies and Standard Operating Procedures	100% of due Local Laws, Policies and Procedures Reviewed	GC / EHO	Ongoing	Ongoing	Ongoing	Ongoing
6.1.1c	Reporting Only	Implement Best Practise Risk Management Strategies	Corporate / Operational Risk Management Register is maintained	GC	Governance Manager currently reviewing Council's Risk Management.	Governance Manager currently reviewing Council's Risk Management.	Governance Manager currently reviewing Council's Risk Management.	Governance Manager currently reviewing Council's Risk Management.
6.1.1d	Reporting Only	Council will Maintain and Resource quality administrative practices and operations	Operational Plan Activities Targets Met >80%	GC	219 / 226 = 97% of activities have been met	220 / 226 = 97% of activities have been met	217 / 226 = 96% of activities have been met	219 / 226 = 97% of activities have been met
6.1.1e	W1153	Provide Councillors with access to quality training, development and networking opportunities	Identify Training and Conferences attended (5PA)	CEO / GC	Northern Alliance of Councils Conference Balcarra Training Risk Management Training Futures Forum Food Futures Conference Northern Alliance of Councils Conference	Balcarra Training (Postponed) Cairns TNQ Convoy to Canberra Segra Forum LGAQ Annual Conference	Balcarra Training Various Conferences Attended	Additional Belcarra training provided. In process of arranging Financial Statements Training through QTC
6.1.1f	Reporting Only	Council officers will provide comprehensive, well researched information and balanced reporting to Council	Acceptable Guidelines Request Policy Reviewed and Adopted	GC	Currently under review	Currently under review, to be adopted March 2019 Council Meeting	Adopted at March 2019 Council's Meeting	100% Complete
6.1.1g	Reporting Only	Council will implement Customer Service Policy for the Organisation	CRM reporting to Council Monthly	GC	Ongoing monthly reports to Council and Management	Ongoing monthly reports to Council and Management	Ongoing monthly reports to Council and Management	Ongoing monthly reports to Council and Management
6.1.1h	GWP W3150	Business Continuity Program Management	Review and Improvement of BCP	GC / EHO	Business Continuity Management Policy adopted June 2018 next review April 2020	Business Continuity Management Policy adopted June 2018 next review April 2020	Business Continuity Management Policy adopted June 2018 next review April 2020	Business Continuity Management Policy adopted June 2018 next review April 2020
6.1.2a	Reporting Only	Manage staff and carryout work activities in line with Council Workplace health and Safety Policy and procedures	Lost Time Frequency Rate <25.5 and Average Lost Time is <13.22	SA	Lost Time Frequency Rate – 30.02 Average Lost Time – 48.15	Lost Time Frequency Rate – 15.6 Average Lost Time – 91.28	Lost Time Frequency Rate – 13.64 Average Lost Time – 100.48	Lost Time Frequency Rate – 132.72 Average Lost Time – 9.84
6.1.2a	Reporting Only	Eliminate or reduce risk by developing risk strategies (eg Monthly Actions Plans)	Reduce risks by 10% on previous years	SA	Ongoing Quarterly Action Plans Implemented	Ongoing Quarterly Action Plans Implemented	Ongoing Quarterly Action Plans Implemented	Ongoing Quarterly Action Plans Implemented

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6.1.2a	Reporting Only	Mental Health Program is developed	100% of Plan developed	SA	100% Complete	100% Complete	100% Complete	100% Complete
6.1.2b	W3217	Develop and Implement Asbestos Management Plan	Develop Plan	SA	100% Complete	100% Complete	100% Complete	100% Complete
6.1.3a	Reporting Only	Implement Human Resources Strategies to become an Employer of Choice	Develop HR Management Plan	HR	Ongoing	Ongoing	Ongoing	Ongoing
6.1.3b	Reporting Only	Ensure workforce is trained, developed and supported to competently manage themselves and their work	Identify Training and Conferences for Staff	HR	Ongoing	Ongoing	Ongoing	Ongoing
6.1.4a	W3394	Fraud Management Training for all officers	All officers trained in Fraud Management	DCFS / GC	Council Staff Training to be conducted in 2019	Council Staff Training to be conducted in 2019	Council Staff Training to be conducted in 2019	Council Staff Training to be conducted in 2019
6.1.4b	Reporting Only	Support Local Businesses Houses through Procurement Policy	Identify Local Supplies	DCFS / GC	Ongoing - Finance continues to monitor payments for compliance with Procurement Policy and any non-local purchases are questioned where appropriate.	Currently reviewing implementation of Vendor Panel for Quotations and Tenders, including training and support for local suppliers – new contract to 30-6-2021	Currently reviewing implementation of Vendor Panel for Quotations and Tenders, including training and support for local suppliers – new contract to 30-6-2021	Currently reviewing implementation of Vendor Panel for Quotations and Tenders, including training and support for local suppliers – new contract to 30-6-2021
6.1.4c	W3637	Further development Procurement Policy through an Electronic Tender Process Application	100% process developed	FM	100% Complete	100% Complete	100% Complete	100% Complete
6.1.4d	GWP W3395	Facilitate Effective Procurement Training for Staff and Managers	Annual Staff Training in Procurement	DCFS / GC	Training to be conducted following current review	Currently proposed that training be completed 31/3/2019, depending upon Civica systems functionality	Ongoing	Ongoing
6.1.4e	Reporting Only	Facilitate Sustainable Financial Management	10 Year Forecast Developed	DCFS	Ongoing- A 10 year forecast was prepared for the 2018-19 Budget but further work is required to finalise QTC Financial Model – 50% Complete	The QTC Financial Model will be finalised upon finalisation of the 2018/19 Revised Budget – currently proposed by 31/3/2019	Ongoing	OTC model due to be completed on completion of 18/19 Budget.
6.1.4f	Reporting Only	Facilitate Sustainable Financial Management	Short term budget vs Actual results reported	DCFS	Ongoing - Reported monthly to Management and Council	Ongoing - Reported monthly to Management and Council	Ongoing - Reported monthly to Management and Council	Ongoing - Reported monthly to Management and Council
6.1.4g	W3167	Facilitate Sustainable Financial Management	Internal Audit Completed – Risks are identified and resolved	DCFS	Work in Progress – issues identified and improvements being evaluated and implemented	Currently finalising next Internal Audit Program – proposed focus is on Recoverable Works	Ongoing	Renewal due; to be discussed
6.1.4h	Reporting Only	Report on Capital Expenditure	% capital Expenditure Delivered	DCFS	Ongoing - Reported monthly to Management and Council	Ongoing - Reported monthly to Management and Council	Ongoing - Reported monthly to Management and Council	Ongoing - Reported monthly to Management and Council
6.1.4i	W3169	External Audit Compliance	Timeliness, Quality, free from Material Error	CEO / DOE / DCFS	Work in Progress – issues identified and improvements being evaluated and implemented	Ongoing	Ongoing	Internal Audit carried out in May, report in progress of being finalised

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6.1.4j	Reporting Only GWP W3216	Compliance Reporting	Identify Reporting Requirements and Develop as required	CEO / DOE / DCFS	W3216 : Masterfile changes & reporting implemented; other matters as required - ongoing	Ongoing	Ongoing	Ongoing
6.1.4k	Reporting Only GWP W3639	Revenue Raising Practises	Effective Policy and Revenue Raising Strategy	DCFS	Ongoing	To be reviewed as part of 2019/20 Budget preparation process	To be reviewed as part of 2019/20 Budget preparation process	Being reviewed as part of 2019/20 Budget preparation process
6.1.4l	GWP W3533	ICT Strategy	High Risk Gaps Identified and resolutions implemented. Effective Policy and Contract Management	DCFS / ICT	Ongoing – currently reviewing ICT Contracts and support, and evaluating existing practices	Work in progress, update to Internal Audit Committee 4th March 2019	Ongoing	Policies being reviewed
6.1.4m	GWP W1235	Development of Geographical Information System (GIS)	Effective Management of Council's GIS Software	DOE	Ongoing	Ongoing	Ongoing	Ongoing
6.1.5a	Reporting Only	Councillors will be involved in appropriate Community engagement activities	Councillors to attend 10 Community meetings per Month	Councillor Representative	Ongoing Monthly Report to Council Councillors Regularly attend Community Activities	Ongoing Monthly Report to Council Councillors Regularly attend Community Activities	Ongoing Monthly Report to Council Councillors Regularly attend Community Activities	Ongoing Monthly Report to Council Councillors Regularly attend Community Activities
6.1.5b	Reporting Only	Council represent and promote the interests of the Community through Key Regional Stakeholders	Identify Council Regional Representation	Councillor Representative	Ongoing Monthly Report to Council	Ongoing Monthly Report to Council	Ongoing Monthly Report to Council	Ongoing Monthly Report to Council
6.1.5c	Reporting Only	Council to participate in key organisations on behalf of the Community through effective and responsible policy, planning and decision making	Identify Regional Representations	Councillor Representative	Ongoing Monthly Report to Council	Ongoing Monthly Report to Council	Ongoing Monthly Report to Council	Ongoing Monthly Report to Council
6.1.6	19157.8405.555 Plant Purchases	Plant Replacement Program	June 2019	DOE	Ongoing	Ongoing	Ongoing	Ongoing
6.1.6a	GWP W3253	Asset Management Plan	Develop and Implement an Asset Management Plan	DOE	Ongoing	Ongoing	Ongoing	Ongoing
6.1.6b	Reporting Only	State Government Statutory Governance requirements implementation	Continuously review of Registers	DOE	Ongoing	Ongoing	Ongoing	Ongoing
6.1.6c	Reporting Only	Federal Accreditation	To maintain Federal Accreditation	DOE	Ongoing	Ongoing	Ongoing	Ongoing
6.1.6d	Reporting Only	Department of Transport and Main Roads (DTMR) Pre Qualification • Obtain Qualification	To Obtain Qualification	DOE	100% Completed	100% Completed	100% Completed	100% Completed

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6.1.6e	Reporting Only	Department of Transport and Main Roads (DTMR) Pre Qualification <ul style="list-style-type: none"> <li>Maintain Qualification</li> </ul>	To Maintain Qualification	DOE	Ongoing	Ongoing	Ongoing	Ongoing
6.1.7f	Reporting Only	Workforce Sustainability <ul style="list-style-type: none"> <li>Regular review of Council works program and the workforce sustainability</li> </ul>	Brief Council Monthly on status	DOE	Ongoing	Ongoing	Ongoing	Ongoing
6.1.6g	Reporting Only	Workforce Sustainability <ul style="list-style-type: none"> <li>Continued lobbying with State and Federal Government for contract works</li> </ul>	Maintain at least 3 years of sustainable contract works	CEO / Council Representative	Ongoing	Ongoing	Ongoing	Ongoing
6.1.6(h)	Reporting Only	Workforce Sustainability <ul style="list-style-type: none"> <li>Develop a Plan to address Employee Housing</li> </ul>	Development of plan, strategies and policy	HR	Ongoing	Ongoing	Ongoing	Ongoing
6.1.6(i)	W3950	Licences for Great Artesian Water – 15 Mile	Issue of Licence	DOE	Ongoing	Ongoing	Ongoing	Ongoing
6.1.6(j)	W3954	Licences for Great Artesian Water – Meatworks	Issue of Licence	DOE	Ongoing	Ongoing	Ongoing	Ongoing