

First Step – On Line at DHS

1. Go to the humanservices website

2. Enter "Farm Household" into the Search Field and press Search



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3. Select Farm Household Allowance



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Farm Household Allowance

Help for farmers and their families experiencing financial hardship. The Farm Household Allowance replaced Interim Farm Household Allowance on 1 July 2014.

Eligibility basics

- you must be a farmer or the partner of a farmer. If you are the farmer you must contribute a significant part of your labour and capital to the farm enterprise based on specific criteria
- meet an income and assets test
- be willing to enter into a Financial Improvement Agreement to help you improve your financial circumstances

Eligibility and payment rates | Claiming | Managing your payment | Resources

- Eligibility for Farm Household Allowance
- Payment rates for Farm Household Allowance
- Current Interim Farm Household Allowance recipients
- Income and assets tests for Farm Household Allowance
- Residence requirements for Farm Household Allowance
- Other benefits while receiving Farm Household Allowance

4. Check your eligibility at:

<http://www.humanservices.gov.au/customer/services/centrelink/farm-household-allowance>

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Once you have read about eligibility the next steps are:

1. To start your claim apply online for the Farm Household Allowance
2. Provide supporting documents
3. Submit your claim
4. We will assess your claim and let you know the outcome

[Claim >](#)

5. Start the claim process

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Claiming Farm Household Allowance



on this page

- Before you start
- **Begin your claim**
- Unable to claim online
- Submit your claim
- Claim outcome
- Farm Financial Assessment

6. Begin your claim

Before you start

Check if you are [eligible](#) for Farm Household Allowance.

Begin your claim

Online

Starting a claim for the Farm Household Allowance online is secure, convenient and easy. Once you have completed your claim online, lodge your supporting documents as requested on the claim form within 14 days through:

- our secure [Document Lodgement Service](#)
- by post to:

Department of Human Services
Rural and Climate Change Services
Reply Paid 7816
CANBERRA BC ACT 2610

- in person, at your nearest [service centre](#)

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If you already have a Centrelink online account

You can log on to your Centrelink online account using your Customer Access Number (CAN) and password. Select **Apply for a Payment** then **Make a Claim** from the menu to start your claim.



If you do not have a Centrelink online account

If you have a Customer Reference Number (CRN) then you can complete your registration now.

If you do not have a CRN you will receive a Customer Access Number (CAN) to get you started.



Unable to claim online

7. Register or log on

If there are reasons you cannot claim online, you will need to call the Farmers Assistance Hotline on **132 316** to register an intent to claim and find out how to submit your claim.

Intent to claim

You should register an [intent to claim](#) for the Farm Household Allowance as soon as possible. This will help you get paid from the earliest possible date.

To be paid from the date you contacted us, you need to submit a claim within 14 days.

Submit your claim

8. Submit your claim

Online claims are submitted electronically at the end of the process.