Recovery after a disaster – useful links for Queenslanders

The Queensland Government publishes a Recovery after a disaster webpage with useful links for Queenslanders at www.qld.gov.au/community/disasters-emergencies/recovery-after-disaster.

For information and support phone the **Community Recovery Hotline** on **1800 173 349.**

Stay up-to-date on Facebook @RecoveryQLD or Twitter @RecoveryQld.

Support	Information about: managing stress after a disaster; family relationships after a disaster; support groups; business support; rural disaster support and regional community support services. www.qld.gov.au/community/disasters-emergencies/recovery-after-disaster/support
Recovery hubs	Find a Community Recovery hub in activated areas available to people impacted by the North Queensland severe flooding event. www.qld.gov.au/community/disasters-emergencies/recovery-after-disaster/find-a-community-recovery-hub-location
Financial assistance	Information on Emergency Hardship Assistance; Essential Services Hardship Assistance grant; Essential Household Contents grant; Structural Assistance grant; Essential Services Safety and Reconnection grants; and housing help after a disaster. www.qld.gov.au/community/disasters-emergencies/recovery-after-disaster/financial-assistance Apply online via the Community Recovery Portal at www.communityrecovery.qld.gov.au or by phoning the Community Recovery Hotline on 1800 173 349.
Primary Producers	Information for primary producers is published by the Department of Agriculture and Fisheries (DAF) at www.daf.qld.gov.au/business-priorities/agriculture/disaster-recovery/natural-disaster and the Queensland Rural Industry Development Authority (QRIDA) at www.qrida.qld.gov.au/Disaster-recovery and covers information and financial services available to primary producers affected by natural disasters or emergencies. Rural disaster recovery information is published by Business Queensland at www.business.qld.gov.au/industries/farms-fishing-forestry/agriculture/rural-disaster-recovery and includes information specific to livestock farms, crop farming; machinery damaged by floodwater; and managing weeds, pest animals and invasive ants after a natural disaster. **Carcass disposal advice** is published by DAF at www.daf.qld.gov.au/business-priorities/agriculture/disaster-recovery/natural-disaster/carcass-disposal and includes information specific to the Shires of Cloncurry, McKinlay, Flinders, Richmond, Winton, Carpentaria, and Burke. Contact your Council to discuss: • availability of Personal Protective Equipment (PPE) packs to avoid preventable disease • water or eco health concerns with an Environmental health (EH) expert.
Health	Information about health, wellbeing and safety for disaster recovery and environmental conditions after floods that can increase the risk for infectious diseases is available from Queensland Health and the Northern Queensland Primary Health Network at http://conditions.health.qld.gov.au/HealthCondition/condition/12/69/828/health-and-wellbeing-for-disaster-recovery and https://community.nqphn.com.au/townsville-floods-recovery-for-the-community/
Cleaning up	Information about: returning to affected buildings; after a bushfire; electricity and water utilities contacts; pools and water tanks; floodwater contamination; mould; asbestos; drugs and poison disposal; and landholder repairs. www.qld.gov.au/community/disasters-emergencies/recovery-after-disaster/cleaning-up
App for Self Recovery	The Self Recovery App provides access to vital information about disasters and emergencies in Queensland. www.qld.gov.au/community/disasters-emergencies/recovery-after-disaster/self-recovery-app
How can I help?	Donate time, goods and services, or make a financial contribution to assist recovery following a disaster or emergency event. www.qld.gov.au/emergency/emergencies-services/help-disaster
Volunteering	Information about volunteering for disaster recovery, including volunteering with the SES, Rural Fire Service and Australian Volunteer Coast Guard. www.qld.gov.au/emergency/volunteering-jobs/volunteer
Insurance	Information about making an insurance claim following a natural disaster. www.qld.gov.au/community/disasters-emergencies/recovery-after-disaster/insurance
Translation services	For information about disaster recovery in your language visit www.qld.gov.au/community/disasters-emergencies/disaster-recovery-information-languages or phone 13 QGOV (13 74 68) to find out about interpreting and translating services when dealing with a Queensland Government agency or service.